

**E1.3 Community Agreement Report:
Removal of respite for hammering at
Cut 6 – EPL 21766**
Revision A - Coffs Harbour Bypass

FERROVIAL GAMUDA JOINT VENTURE

VERSION CONTROL

Revision	Date	Description
A	28/04/2025	Submission to EPA
B	29/04/2025	Redacted version for website with receiver addresses removed
C		
D		
E		

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1 PURPOSE

This report details the consultation undertaken by Ferrovial Gamuda Joint Venture (FGJV) to obtain community agreement for Hammering works without respite periods at Cut 6 during standard construction hours until June 2025.

This report has been prepared in accordance with EPL Condition E1.3 as detailed in Table 1 below.

TABLE 1: EPL REQUIREMENTS

Ref	Condition Requirement	Where Addressed
E1.3	The licensee must report to the EPA the community consultation and agreement process that was undertaken with the Community Affected Catchments. This report to the EPA must be: a) prepared in writing;	This Report
	b) detail the steps taken to fulfil the requirements of condition E1.2;	Section 4
	c) demonstrate that the Noise Sensitive Receivers understood the nature of the works and any predicted impacts, including that consideration was made of additional requirements relevant to the needs of culturally and linguistically diverse Noise Sensitive Receivers;	Section 4
	d) provide the script used during the community consultation with Noise Sensitive Receivers;	Section 4 Attachment C
	e) report community response and consent rates (including where no contact could be made) against the total community affected catchments, and must be broken down into response and consent rates based on sub-catchments that are delineated by affectation levels;	Section 5 Attachment B
	f) include a noise validation monitoring plan as required by E2.1; and	Section 6
	g) be submitted to the EPA at least 15 business days prior to any works that are the subject of the agreement being undertaken unless prior arrangements have been made with the EPA.	Noted.
	A copy of the report must be: a) kept by the licensee for the duration of this licence including on the premises, and made available to an EPA authorised officer on request; and b) be made available on the licensee's project website or another website approved in writing by the EPA for the duration of the OOHWs permitted under condition E1.1. (Personal details of Noise Sensitive Receivers must be omitted).	Noted. Following EPA agreement, a copy of this report will be uploaded to the Project website.

2 PROPOSED OOHW

In accordance with EPL Condition E1, FGJV has sought community agreement from noise sensitive receivers to work within approved construction hours and not implement respite at cut 6 south of the Coramba Road Interchange between the following hours:

- 7:00AM to 6:00PM Monday - Friday
- 8:00AM to 1:00PM Saturday

Activities associated with the proposed works include:

- Rock hammering

2.1 JUSTIFICATION

In this instance, works within the nominated area are program critical to achieve traffic switch dates and minimising downtime will expedite the program.

The agreement will allow us to achieve programmed date, which is essential for meeting critical milestones.

3 NOISE SENSITIVE RECEIVERS

A detailed noise impact assessment of the proposed works was undertaken using the Project's Noise Model Noisecheck to identify noise sensitive receivers predicted to experience noise levels above the daytime OOH noise management level (NML) whom agreement would need to be sought from. The noise report included a 5dB penalty for the annoyance factor of the proposed works.

A copy of the Noise Assessment Report is included in Attachment A.

A total of 54 residential receivers were identified as noise affected for the proposed works and agreement was sought from them. Noting 5 noise impacted receivers from the 61 impacted receivers in Noise Check were either demolished, vacant properties or sheds and were excluded from the consultation

Predicted noise impacts are summarised in Table 2 and a more detailed breakdown at each receiver address is provided in Attachment B.

TABLE 2: PREDICTED NOISE IMPACT SUMMARY

Noise Category	dBA above NML	Affected receivers	Mitigation
Noticeable	<5	45	-
Clearly Audible	5 to 15	9	N, R1, DR
Moderately Intrusive	15 to 25	0	V, N, R1, DR
Highly Intrusive	>25	0	V, IB, N, R1, DR, PC, SN

4 CONSULTATION SUMMARY

All 54 noise sensitive receivers were emailed and/or letterbox dropped a copy of the letter detailing the Project's request for community agreement as a first attempt to make contact (refer to Attachment C). This written agreement also formed the script used during the consultation and included the following details:

- Description of the different construction activities proposed consistent with Section 2 above;
- Proposal for hammering without respite
- Map showing the location of the proposed work;
- Summary of the noise levels predicted consistent with Section 3 above;
- List of plant and equipment to be used for the work;
- Mitigation measures to minimise impacts;
- Receiver's ability to withdraw agreement at any stage during the work;
- Ongoing consultation process to ensure continuation of agreement throughout the program of work;
- Other out of hours work in the area;
- Project contact details.

Follow up phone calls, emails and door knocks were made in second and third attempts to contact all residents.

If the doorknock was made while the resident is not home, a 'sorry we missed you card is left asking the resident to get in contact with the Project Team to discuss the community agreement.

The letter requesting consideration of the proposal expressed that a non-response would be considered as agreement to the project's proposed works.

5 COMMUNITY RESPONSE & CONSENT RATES

During the consultation period, the FGJV Community team made contact with 38.9 percent of the noise sensitive receivers (21 residents). 61.1 percent did not formally respond (33 residents) after 3 attempts to contact.

As detailed in Table 3, formal agreement to undertake proposed cut 6 rock hammering works was given by 35.2 percent, and 61.1 percent were not reached. 3.7 percent of residents did not agree to the proposed OOH works.

Copies of the signed agreements will be submitted to the EPA along with this report.

A more detailed breakdown of the consultation undertaken with each receiver and their response is provided in Attachment B.

TABLE 3: COMMUNITY AGREEMENT SUMMARY

Total Affected Receivers	Agreement Received		Agreement Not Received		No Response Received	
	No.	%	No.	%	No.	%
	19	35.2	2	3.7	33	61.1

6 NOISE VALIDATION MONITORING PLAN

Noise validation monitoring of the proposed works activities has been previously undertaken. Additional monitoring will be undertaken in response to any complaints received in accordance with the Project's approved Construction Noise and Vibration Monitoring Program (Appendix 7 of the Construction Noise and Vibration Management Plan).

ATTACHMENT A – NOISE ASSESSMENT REPORT

REDACTED

ATTACHMENT B – NOISE SENSITIVE RECEIVER CONSULTATION AND RESPONSE SUMMARY TABLE

No.	Receiver Address	NCA	NML	Predicted Impacts			Consultation Summary				
				Prediction (dBA)	Exceedance	Noise Category	Contact Made?	1st Attempt	2nd Attempt	3rd Attempt	Agreement Obtained?
1	REDACTED		44	45	1	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 15/04/2025 l/m	No Response
2			44	45	1	Noticeable	Yes	Emailed 02/04/2025	Letterbox drop 03/04/2025	N/A	Yes
3			42	43	1	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 15/04/2025 l/m	No Response
4			42	47	5	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	phone call 10/04/2025 l/m	No Response
5			42	43	1	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 15/04/2025 l/m	No Response
6			42	43	1	Noticeable	Yes	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 15/04/2025	Yes
7			42	44	2	Noticeable	No	Letterbox drop 03/04/2025	Letterbox drop 03/04/2025	Door knock 16/04/2025	No Response
8			44	48	4	Noticeable	Yes	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 15/04/2025	Yes
9			42	56	14	Clearly audible	Yes	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 09/04/2025	Yes
10			42	53	11	Clearly audible	Yes	Emailed 02/04/2025	N/A	N/A	Declined
11			44	50	6	Clearly audible	No	Letterbox drop 03/04/2025	Doorknock 10/04/2025	Door knock 16/04/2025	No Response
12			42	56	14	Clearly audible	Yes	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025	Yes
13			44	47	3	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	Door knock 16/04/2025	No Response
14			44	50	6	Clearly audible	Yes	Letterbox drop 03/04/2025	N/A	N/A	Yes
15			44	51	7	Clearly audible	Yes	Emailed 02/04/2025	N/A	N/A	Declined
16			44	55	11	Clearly audible	Yes	Emailed 02/04/2025	N/A	N/A	Yes
17			44	48	4	Noticeable	Yes	Letterbox drop 03/04/2025	Door knock 10/04/2025	N/A	Yes
18			44	47	3	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 15/04/2025 l/m	No Response
19			44	45	1	Noticeable	No	Letterbox drop 03/04/2025	Doorknock 10/04/2025	Door knock 16/04/2025	No Response
20			44	48	4	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 15/04/2025 l/m	No Response
21			44	45	1	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Door knock 16/04/2025	No Response
22			44	45	1	Noticeable	Yes	Emailed 02/04/2025	N/A	N/A	Yes
23			44	46	2	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Door knock 16/04/2025	No Response
24			44	51	7	Clearly audible	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	phone call 16/04/2025 l/m	No Response
25			44	47	3	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Door knock 16/04/2025	No Response
26			44	48	4	Noticeable	Yes	Letterbox drop 03/04/2025	Door knock 10/04/2025	Phone call 15/04/2025	Yes
27			44	48	4	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Phone call 15/04/2025 l/m	No Response
28			44	47	3	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	Door knock 16/04/2025	No Response
29			44	45	1	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Door knock 16/04/2025	No Response
30			44	49	5	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 15/04/2025 l/m	No Response
31			44	45	1	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 15/04/2025 l/m	No Response
32			44	45	1	Noticeable	Yes	Emailed 02/04/2025	Letterbox drop 03/04/2025	N/A	Yes
33			44	48	4	Noticeable	Yes	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 15/04/2025	Yes
34			44	47	3	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 16/04/2025 l/m	No Response
35			44	48	4	Noticeable	Yes	Emailed 02/04/2025	N/A	N/A	Yes
36			44	47	3	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Door knock 16/04/2025	No Response
37			44	51	7	Clearly audible	Yes	Emailed 02/04/2025	Letterbox drop 03/04/2025	Phone call 15/04/2025	Yes
38			44	49	5	Noticeable	Yes	Emailed 02/04/2025	Letterbox drop 03/04/2025	N/A	Yes
39			44	46	2	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Door knock 16/04/2025	No Response
40			44	46	2	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Door knock 16/04/2025	No Response
41			44	49	5	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	phone call 16/04/2025 l/m	No Response
42			44	48	4	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	phone call 16/04/2025 l/m	No Response
43			44	48	4	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	phone call 16/04/2025 l/m	No Response
44			44	45	1	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Door knock 16/04/2025	No Response
45			44	45	1	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	phone call 16/04/2025 l/m	No Response
46			44	47	3	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Door knock 16/04/2025	No Response
47			44	46	2	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Door knock 16/04/2025	No Response
48			44	48	4	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Door knock 16/04/2025	No Response
49			44	48	4	Noticeable	Yes	Emailed 02/04/2025	Letterbox drop 03/04/2025	phone call 10/04/2025 l/m	Yes
50			44	48	4	Noticeable	No	Letterbox drop 03/04/2025	Door knock 10/04/2025	Door knock 16/04/2025	No Response
51			44	48	4	Noticeable	Yes	Emailed 02/04/2025	Letterbox drop 03/04/2025	phone call 15/04/2025	Yes
52			44	46	2	Noticeable	Yes	Emailed 02/04/2025	N/A	N/A	Yes
53			44	45	1	Noticeable	No	Emailed 02/04/2025	Letterbox drop 03/04/2025	phone call 16/04/2025 l/m	No Response
54			44	47	3	Noticeable	Yes	Emailed 02/04/2025	Letterbox drop 03/04/2025	phone call 10/04/2025	Yes

ATTACHMENT C – COMMUNITY AGREEMENT LETTER TEMPLATE

Resident

Re: Agreement for construction work without respite duration on the Coffs Harbour bypass

Dear Resident

The Australian and NSW Governments are investing in the 14-kilometre Coffs Harbour bypass project. The bypass will boost the regional economy and improve connectivity, road transport efficiency and safety for all motorists.

As part of major construction, the Coffs Harbour bypass project is carrying out rock hammering between Buchanans Road and Coramba Road during approved construction hours.

This work is expected to be carried out for six weeks from 28 April 2025, weather permitting. This work is highly noise intensive.

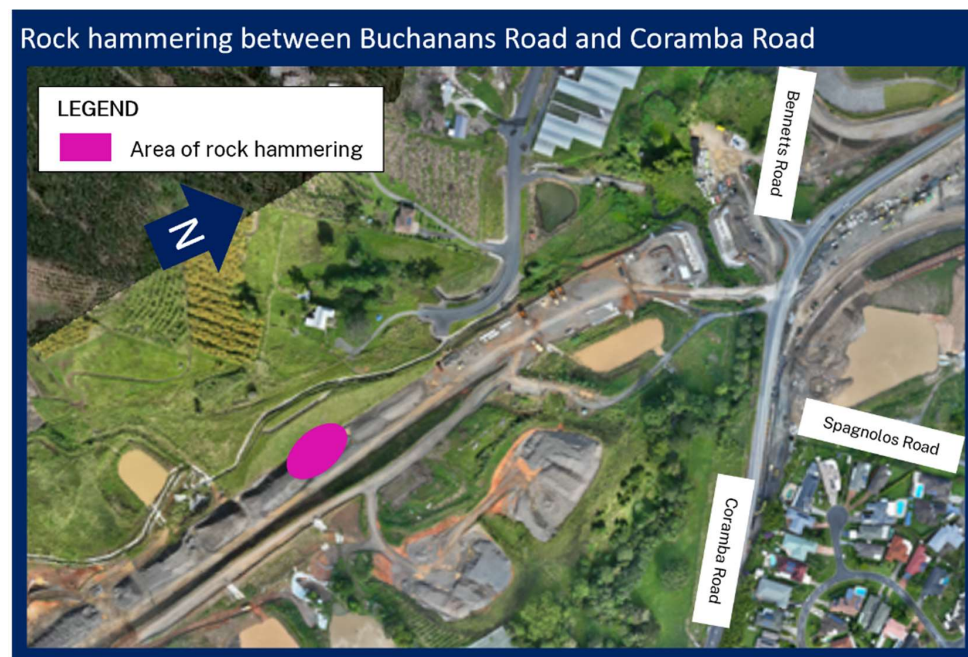
For highly noise intensive work, the project's Minister's Conditions of Approval (MCoA) sets strict requirements for start times and respite periods.

For the project team to not provide respite periods and to start hammering from 7am, we must have agreement from residents and property owners who will be impacted by the highly noise intensive work.

To reduce the duration of this work to four weeks, we are seeking your agreement to not provide the regular one-hour respite and to start at 7am not 8am. The project is required to have agreement from a substantial majority to progress with these activities.

Our approved construction hours are from Monday to Friday from 7am to 6pm, and Saturday from 8am to 1pm

Location of work



Noise levels

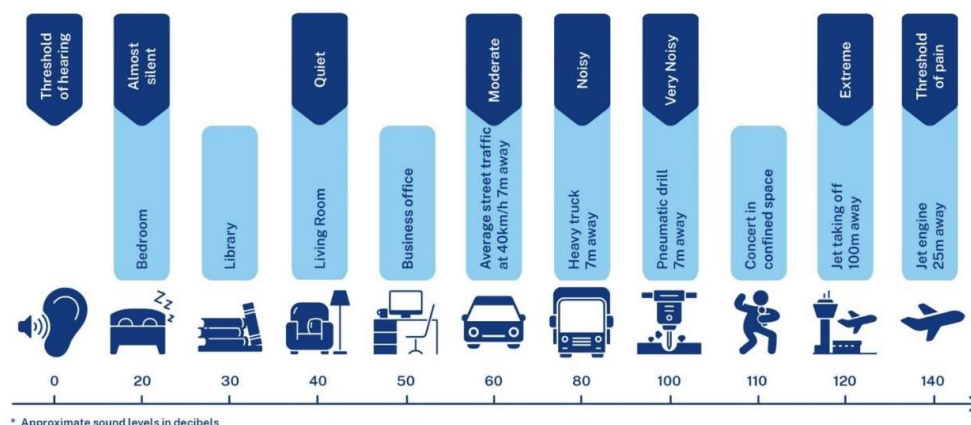
Equipment to be used for this work will be a 50 tonne excavator with a hammer attachment.

The noise you are likely to hear during this work includes general engine noise, tracking of the excavator, ongoing hammering of rock and truck movements.

We have assessed the environmental impacts of this work and it will only result in changes to noise levels. The predicted noise levels are expected to be moderate to noisy. The illustration below is provided to help explain these noise levels.

To ensure compliance and mitigate impacts of this work, we will:

- Consult with directly impacted residents ahead of the work starting and during work
- Monitor noise levels, dust and vibration
- Turn off plant and machinery when not in use
- Position plant and equipment as far from nearby neighbours as possible.



The project's Minister's Conditions of Approval (MCoA) sets strict requirements for work outside of standard construction hours and noise, vibration and dust management. To ensure compliance and mitigate impacts of this out of hours work, we:

- Consult and seek agreement with directly impacted residents ahead of the work starting
- Monitor noise levels, dust and vibration
- Use water carts, and soil binders to reduce dust where possible, focusing on high traffic areas within the project boundary
- Turn off plant and machinery when not in use
- Use non-tonal reversing beepers and instruct workers to keep noise to a minimum
- Position plant and equipment as far from nearby neighbours as possible.

Further agreements may be required for future work in the area, separate agreement will be sought, if required.

Other out of hours work in this area

- Delivering machinery using the project's approved heavy vehicle routes
- Carrying out survey, geotechnical and pavement investigations, including some out of hours work
- Maintaining and refuelling plant and machinery and maintaining internal project haulage routes
- Maintaining environmental controls and internal haulage routes, including some out of hours work

- Delivering, laying and cutting concrete and asphalt

This program of work is a proposal we are seeking your agreement for. You are under no obligation to sign this agreement. By signing this document, you confirm that you agree to the work being carried out for hammering between Buchanans Road and Coramba Road. At any point you can withdraw this agreement by contacting the project team.

We will make three attempts to contact you about this agreement. Please note that if we do not receive a response from you by **9am on Wednesday 16 April 2025**, we will consider this as you agreeing to our proposal.

Contact

If you have an enquiry or complaint, please contact the project team on 1800 550 621 or community@chbteam.com.au



Translating and interpreting service

If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 550 621

Conditions of agreement

Name: _____

As the property owner of (ADDRESS) I agree/do not agree to the Coffs Harbour bypass project's proposal to not provide the required respite periods and start at 7am for the hammering program as outlined in this agreement.

I understand that this will reduce the duration of this program from six weeks to four weeks and that the work will be carried out during approved construction hours

This agreement covers the period from **28 April 2025 to the end of May 2025**, weather permitting.

If this program is interrupted by rain, the project team must provide me with information to explain the changes and impacts.

I agree/do not agree to a copy of this document being provided to the NSW Environmental Protection Agency and the NSW Department of Planning. I understand that I can withdraw this agreement at any time.

Signature _____

Date: _____