

**E1.3 Community Agreement Report:
Removal of respite for saw cutting at
Coramba Road Interchange – EPL
21766**

Revision A - Coffs Harbour Bypass

FERROVIAL GAMUDA JOINT VENTURE

VERSION CONTROL

Revision	Date	Description
A	15/04/2025	Submission to EPA
B	15/04/2025	Redacted version for website with receiver addresses removed
C		
D		
E		

CONTENTS

1	Purpose	3
2	Proposed OOHW	4
2.1	Justification	4
3	Noise Sensitive Receivers	4
4	Consultation Summary	5
5	Community Response & Consent Rates	5
6	Noise Validation Monitoring Plan	5
	Attachment A – Noise Assessment Report	6
	Attachment B – Noise Sensitive Receiver Consultation and Response Summary Table	7
	Attachment C – Community Agreement Letter Template	8

TABLES

Table 1: EPL Requirements	3
Table 2: Predicted Noise Impact Summary	4
Table 3: Community Agreement Summary.....	5

1 PURPOSE

This report details the consultation undertaken by Ferrovial Gamuda Joint Venture (FGJV) to obtain community agreement for out of hours (OOH) for saw cutting works at Coramba Road Interchange between 6:00PM to 12:00AM Monday – Friday and 1:00PM to 12:00AM Saturday until June 2025.

This report has been prepared in accordance with EPL Condition E1.3 as detailed in Table 1 below.

TABLE 1: EPL REQUIREMENTS

Ref	Condition Requirement	Where Addressed
E1.3	The licensee must report to the EPA the community consultation and agreement process that was undertaken with the Community Affected Catchments. This report to the EPA must be:	This Report
	a) prepared in writing;	
	b) detail the steps taken to fulfil the requirements of condition E1.2;	Section 4
	c) demonstrate that the Noise Sensitive Receivers understood the nature of the works and any predicted impacts, including that consideration was made of additional requirements relevant to the needs of culturally and linguistically diverse Noise Sensitive Receivers;	Section 4
	d) provide the script used during the community consultation with Noise Sensitive Receivers;	Section 4 Attachment C
	e) report community response and consent rates (including where no contact could be made) against the total community affected catchments, and must be broken down into response and consent rates based on sub-catchments that are delineated by affectation levels;	Section 5 Attachment B
	f) include a noise validation monitoring plan as required by E2.1; and	Section 6
	g) be submitted to the EPA at least 15 business days prior to any works that are the subject of the agreement being undertaken unless prior arrangements have been made with the EPA.	Noted.
A copy of the report must be:	Noted. Following EPA agreement, a copy of this report will be uploaded to the Project website.	
a) kept by the licensee for the duration of this licence including on the premises, and made available to an EPA authorised officer on request; and b) be made available on the licensee's project website or another website approved in writing by the EPA for the duration of the OOHs permitted under condition E1.1. (Personal details of Noise Sensitive Receivers must be omitted).		

2 PROPOSED OOHW

In accordance with EPL Condition E1, FGJV has sought community agreement from noise sensitive receivers to work outside of approved construction hours and not implement respite at the Coramba Road Interchange between the following hours:

- 6:00PM to 12:00AM Monday - Friday
- 1:00PM to 12:00AM Saturday

Activities associated with the proposed works include:

- Concrete saw cutting

2.1 JUSTIFICATION

In this instance, works within the nominated area are program critical, and the concrete works at the interchange are essential to meeting this program. Concrete requires 8-10 hours to be ready for saw cutting in cooler temperatures, compared to 4-6 hours in hotter conditions. The Coramba Roundabouts are in the final stage of completion, and minimising downtime will expedite the program. Concrete will be completed in standard hours, followed by saw cutting OOH.

The agreement will allow us to achieve programmed date, which is essential for meeting critical milestones.

3 NOISE SENSITIVE RECEIVERS

A detailed noise impact assessment of the proposed works was undertaken using the Project's Noise Model Noisecheck to identify noise sensitive receivers predicted to experience noise levels above the daytime OOH noise management level (NML) whom agreement would need to be sought from.

Two reports were produced, one for the receivers South, North and West of the works, and a second for receivers East of the works with a Db reduction due to the newly installed Noise wall.

A copy of the Noise Assessment Report is included in Attachment A.

Several residential receivers shown in the Noisecheck report contained in Attachment A have been removed from the receiver list given they have not been built yet.

A total of 39 residential receivers were identified as noise affected for the proposed OOH works and agreement was sought from them.

Predicted noise impacts are summarised in Table 2 and a more detailed breakdown at each receiver address is provided in Attachment B.

TABLE 2: PREDICTED NOISE IMPACT SUMMARY

Noise Category	dBA above NML	Affected receivers	Mitigation
Noticeable	<5	30	-
Clearly Audible	5 to 15	9	N, R1, DR
Moderately Intrusive	15 to 25	0	V, N, R1, DR
Highly Intrusive	>25	0	V, IB, N, R1, DR, PC, SN

4 CONSULTATION SUMMARY

All 39 noise sensitive receivers were emailed and/or letterbox dropped a copy of the letter detailing the Project's request for community agreement as a first attempt to make contact (refer to Attachment C). This written agreement also formed the script used during the consultation and included the following details:

- Description of the different construction activities proposed consistent with Section 2 above;
- Proposal for OOH saw cutting works
- Map showing the location of the proposed work;
- Summary of the noise levels predicted consistent with Section 3 above;
- List of plant and equipment to be used for the work;
- Mitigation measures to minimise impacts;
- Receiver's ability to withdraw agreement at any stage during the work;
- Ongoing consultation process to ensure continuation of agreement throughout the program of work;
- Other out of hours work in the area;
- Project contact details.

Follow up phone calls, emails and door knocks were made in second and third attempts to contact all residents.

If the doorknock was made while the resident is not home, a 'sorry we missed you card' is left asking the resident to get in contact with the Project Team to discuss the community agreement.

The letter requesting consideration of the proposal expressed that a non-response would be considered as agreement to the project's proposed works.

5 COMMUNITY RESPONSE & CONSENT RATES

During the consultation period, the FGJV Community team made contact with 59 percent of the noise sensitive receivers (23 residents). 41 percent did not formally respond (16 residents) after 3 attempts to contact.

As detailed in Table 3, formal agreement to undertake proposed OOH for saw cutting works was given by 49 percent, and 41 percent were not reached. 10 percent of residents did not agree to the proposed OOH works.

Copies of the signed agreements will be submitted to the EPA along with this report.

A more detailed breakdown of the consultation undertaken with each receiver and their response is provided in Attachment B.

TABLE 3: COMMUNITY AGREEMENT SUMMARY

Total Affected Receivers	Agreement Received		Agreement Not Received		No Response Received	
	No.	%	No.	%	No.	%
39	19	49	4	10	16	41

6 NOISE VALIDATION MONITORING PLAN

Noise validation monitoring of the proposed works activities has been previously undertaken. Additional monitoring will be undertaken in response to any complaints received in accordance with the Project's approved Construction Noise and Vibration Monitoring Program (Appendix 7 of the Construction Noise and Vibration Management Plan).

ATTACHMENT A – NOISE ASSESSMENT REPORT

REDACTED

**ATTACHMENT B – NOISE SENSITIVE RECEIVER
CONSULTATION AND RESPONSE SUMMARY TABLE**

No.	Receiver Address	NC A	NML	Predicted Impacts			Consultation Summary				
				Prediction (dBA)	Exceedance	Noise Category	Contact Made?	1st Attempt	2nd Attempt	3rd Attempt	Agreement Obtained?
1	REDACTED	12	35	36	1	Noticeable	No	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025 l/m	No Response
2		12	35	42	7	Clearly audible	Yes	Emailed 28/03/2025			Declined
3		12	35	37	2	Noticeable	Yes	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 11/04/2024	Yes
4		12	35	36	1	Noticeable	Yes	Emailed 28/03/2025			Declined
5		12	35	49	14	Clearly audible	Yes	Emailed 28/03/2025	Letterbox drop 03/04/2025		Yes
6		12	35	40	5	Noticeable	No	Letter box dropped 28/03/2025	Letterbox drop 03/04/2025	Doorknock 10/04/2025	No Response
7		12	35	40	5	Noticeable	Yes	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025	Yes
8		12	35	38	3	Noticeable	No	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025 l/m	No Response
9		12	35	37	2	Noticeable	No	Letter box dropped 28/03/2025	Letterbox drop 03/04/2025	Doorknock 10/04/2025	No Response
10		12	35	42	7	Clearly audible	Yes	Letter box dropped 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2024	Yes
11		12	35	43	8	Clearly audible	Yes	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025	Yes
12		13	35	37	2	Noticeable	No	Letter box dropped 28/03/2025	Letterbox drop 03/04/2025	Doorknock 10/04/2025	No Response
13		13	35	40	5	Noticeable	Yes	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025	Yes
14		13	35	40	5	Noticeable	Yes	Letter box dropped 28/03/2025	Letterbox drop 03/04/2025	Doorknock 10/04/2025	Yes
15		13	35	41	6	Clearly audible	Yes	Emailed 28/03/2025			Yes
16		13	35	41	6	Clearly audible	Yes	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025	Yes
17		13	35	41	6	Clearly audible	No	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025 l/m	No Response
18		13	35	36	1	Noticeable	Yes	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025	Yes
19		13	35	39	4	Noticeable	No	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025 l/m	No Response
20		13	35	41	6	Clearly audible	No	Letter box dropped 28/03/2025	Letterbox drop 03/04/2025	Door knock 10/04/2025	No Response
21		13	35	38	3	Noticeable	No	Letter box dropped 28/03/2025	Letterbox drop 03/04/2025	Door knock 10/04/2025	No Response
22		13	35	36	1	Noticeable	Yes	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025	Yes
23		13	35	36	1	Noticeable	No	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025 l/m	No Response
24		14	35	37	2	Noticeable	No	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025 l/m	No Response
25		13	35	40	5	Noticeable	Yes	Emailed 27/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025	Yes
26		13	35	39	4	Noticeable	No	Emailed 27/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025 l/m	No Response
27		13	35	39	4	Noticeable	Yes	Emailed 27/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025	Declined
28		13	35	39	4	Noticeable	No	Letter box dropped 28/03/2025	Letterbox drop 03/04/2025	Door knock 10/04/2025	No Response
29		15	35	37	2	Noticeable	Yes	Emailed 28/03/2025			Declined
30		13	35	40	5	Noticeable	Yes	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 11/04/2025	Yes
31		13	35	42	7	Clearly audible	No	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025 l/m	No Response
32		14	35	38	3	Noticeable	Yes	Emailed 28/03/2025			Yes
33		14	35	38	3	Noticeable	Yes	Letter box dropped 28/03/2025	Letterbox drop 03/04/2025	Phone call	Yes
34		13	35	36	1	Noticeable	No	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025 l/m	No Response
35		13	35	38	3	Noticeable	Yes	Emailed 27/03/2025			Yes
36		13	35	38	3	Noticeable	Yes	Emailed 28/03/2025			Yes
37		13	35	37	2	Noticeable	Yes	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025 l/m	Yes
38		13	35	38	3	Noticeable	No	Emailed 28/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025 - advised will email response	No Response
39		13	35	37	2	Noticeable	Yes	Emailed 27/03/2025	Letterbox drop 03/04/2025	Phone call 10/04/2025	Yes

**ATTACHMENT C – COMMUNITY AGREEMENT LETTER
TEMPLATE**

XXXXXXXXXXXXXXXXXX

XXXXXXXXXX

Coffs Harbour NSW 2450

Re: Agreement to work outside of approved construction hours at the Coramba Road Interchange, Coffs Harbour

Dear Resident

The Australian and NSW Governments are investing in the 14-kilometre Coffs Harbour bypass project. The bypass will boost the regional economy and improve connectivity, road transport efficiency and safety for all motorists.

As part of major construction, the project team is building the eastern and western roundabouts at the new Coramba Road Interchange which includes laying concrete and saw cutting.

While most of this work will be carried out during approved construction hours, the project team is seeking your agreement to extend our construction hours until **late June 2025**, from **Monday to Friday from 6pm to midnight and on Saturdays from 1pm to midnight**, where required.

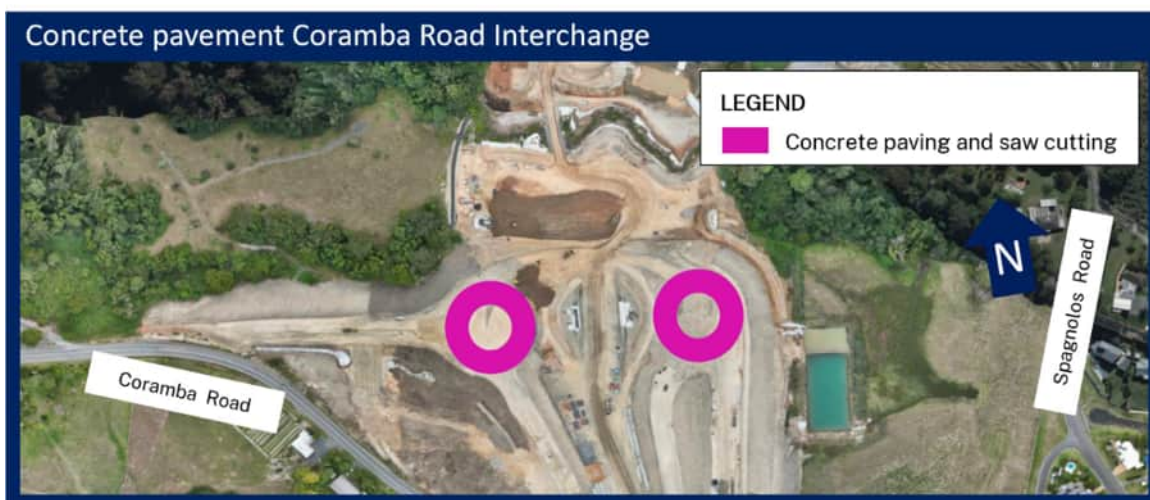
Our approved construction hours are Monday to Friday from 7am to 6pm, and Saturdays from 8am to 1pm.

This work will be carried out progressively and involves delivering, tipping, spreading, compacting and finishing of concrete for the interchange roundabouts. The finishing process will involve texturing the concrete surface, spraying it with a curing compound, saw cutting to create joints and treating joints with a silicone sealant.

The activities covered in this proposed agreement are, laying concrete pavement, saw cutting and joint sealing.

Under the project’s Ministerial Conditions of Approval, the team can work two nights and then provide a night of respite. We can also seek agreement from noise impacted community members to not provide respite. The project is required to have agreement from a substantial majority to progress with these activities.

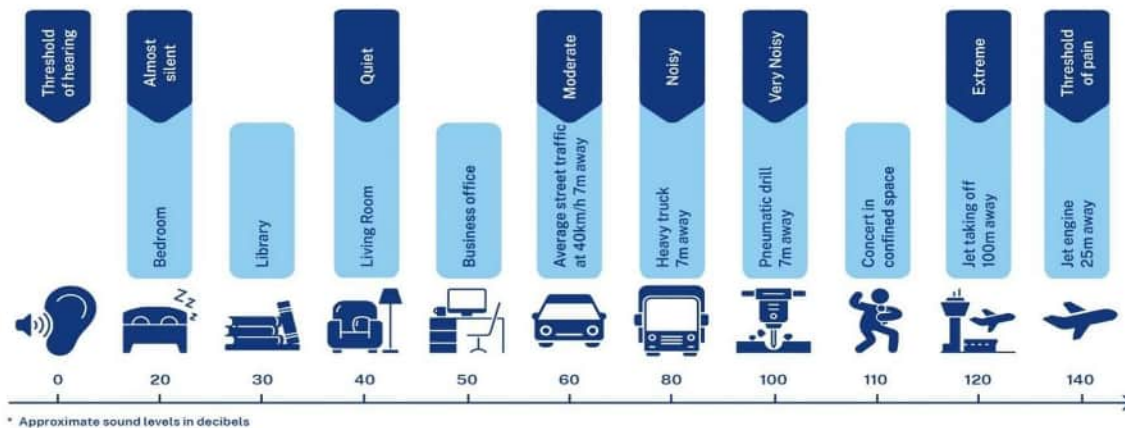
Location of work



Noise levels

Equipment used for this work includes a concrete agitator truck, concrete pump, an elevated work platform, concrete vibrator, concrete saw, hand tools, light vehicles and light towers. The predicted noise level for this work is quiet to moderate. We have provided an illustration of comparative noise levels.

Comparison of noise levels



The project's Minister's Conditions of Approval (MCoA) sets strict requirements for work outside of approved construction hours and noise, vibration and dust management. To ensure compliance and mitigate impacts of this out of hours work, we:

- Consult and seek agreement with directly impacted residents ahead of the work starting
- Monitor noise levels, dust and vibration
- Use water carts, and soil binders to reduce dust where possible, focusing on high traffic areas within the project boundary
- Turn off plant and machinery when not in use
- Use non-tonal reversing beepers and instruct workers to keep noise to a minimum
- Position plant and equipment as far from nearby neighbours as possible.

Further agreements may be required for future work in the area, separate agreements will be sought, if required.

Other out of hours work in this area

- Delivering machinery using the project's approved heavy vehicle routes
- Carrying out survey, geotechnical and pavement investigations, including some out of hours work
- Maintaining and refuelling plant and machinery and maintaining internal project haulage routes
- Maintaining environmental controls and internal haulage routes, including some out of hours work
- Delivering, laying and cutting concrete and asphalt

Seeking your agreement

This program of work is a proposal we are seeking your agreement for. You are under no obligation to sign this agreement. By signing this document, you confirm that you agree to one or all of the programs of work outlined in this letter.

We will make three attempts to contact you about this agreement. Please note that if we do not receive a response from you by **9am on Friday 11 April 2025**, we will consider this as you agreeing to our proposal.

Contact

If you have an enquiry or complaint, please contact the project team on 1800 550 621 or community@chbteam.com.au



Translating and interpreting service

If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 550 621

Conditions of agreement

Agreement for work outside of approved construction hours between Monday and Friday

Name: _____

As the property owner/tenant of 4 Tiffany Close Coffs Harbour I agree/do not agree to the Coffs Harbour bypass project’s proposal to extend construction work hours on **Monday to Friday between 6pm and midnight until late June 2025.**

I understand that this will reduce the duration of the current construction program in this area by four weeks.

If this program is interrupted by rain, the project team must provide me with information to explain the changes and impacts.

I agree/do not agree to a copy of this document being provided to the NSW Environmental Protection Agency and the NSW Department of Planning, Housing and Infrastructure.

I understand that I can withdraw this agreement at any time.

Signature _____ **Date:** _____

Agreement for work outside of approved construction hours on Saturdays

Name: _____

As the property owner/tenant of 4 Tiffany Close, Coffs Harbour I agree/do not agree to the Coffs Harbour bypass project’s proposal to extend construction work hours on **Saturdays between 1pm and midnight until late June 2025.**

I understand that this will reduce the duration of the current construction program in this area by four weeks.

If this program is interrupted by rain, the project team must provide me with information to explain the changes and impacts.

I agree/do not agree to a copy of this document being provided to the NSW Environmental Protection Agency and the NSW Department of Planning, Housing and Infrastructure.

I understand that I can withdraw this agreement at any time.

Signature _____ **Date:** _____