

**E1.3 Community Agreement Report:  
Roberts South – OOH for electrical  
works – EPL 21766**  
Revision A - Coffs Harbour Bypass

FERROVIAL GAMUDA JOINT VENTURE

# VERSION CONTROL

Revision	Date	Description
A	17/04/2025	Submission to EPA
B	29/04/2025	Redacted version for website with receiver addresses removed
C		
D		
E		

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# 1 PURPOSE

This report details the consultation undertaken by Ferrovial Gamuda Joint Venture (FGJV) to obtain community agreement for out of hours (OOH) for electrical works at Roberts Southern portal and crib hut area between 7:00AM to 6:00PM Friday 18th – Monday 21<sup>st</sup> April 2025.

This report has been prepared in accordance with EPL Condition E1.3 as detailed in Table 1 below.

TABLE 1: EPL REQUIREMENTS

Ref	Condition Requirement	Where Addressed
E1.3	The licensee must report to the EPA the community consultation and agreement process that was undertaken with the Community Affected Catchments.  This report to the EPA must be: a) prepared in writing;	This Report
	b) detail the steps taken to fulfil the requirements of condition E1.2;	Section 4
	c) demonstrate that the Noise Sensitive Receivers understood the nature of the works and any predicted impacts, including that consideration was made of additional requirements relevant to the needs of culturally and linguistically diverse Noise Sensitive Receivers;	Section 4
	d) provide the script used during the community consultation with Noise Sensitive Receivers;	Section 4 Attachment C
	e) report community response and consent rates (including where no contact could be made) against the total community affected catchments, and must be broken down into response and consent rates based on sub-catchments that are delineated by affectation levels;	Section 5
	f) include a noise validation monitoring plan as required by E2.1; and	Section 6
	g) be submitted to the EPA at least 15 business days prior to any works that are the subject of the agreement being undertaken unless prior arrangements have been made with the EPA.	Noted.
	A copy of the report must be: a) kept by the licensee for the duration of this licence including on the premises, and made available to an EPA authorised officer on request; and b) be made available on the licensee's project website or another website approved in writing by the EPA for the duration of the OOHs permitted under condition E1.1. (Personal details of Noise Sensitive Receivers must be omitted).	Noted. Following EPA agreement, a copy of this report will be uploaded to the Project website.

## 2 PROPOSED OOHW

In accordance with EPL Condition E1, FGJV has sought community agreement from noise sensitive receivers to work outside of approved construction hours at Roberts Southern portal and crib hut area between the following hours:

- 7:00AM to 6:00PM Friday 18th – Monday 21<sup>st</sup> April 2025

Activities associated with the proposed works include:

- Electrical installation/works

### 2.1 JUSTIFICATION

In this instance, works within the nominated area are program critical to kick off the 24/7 works within the Tunnels at Roberts South. Essentially what this will do is allow the use of the Acoustic Structure to be accelerated sooner mitigating Construction noise particularly on night shift but somewhat also on dayshift. The noise created from these works will be mitigated as best as possible minimise tool use to small handheld items and plant usage to only requiring an elevated work platform.

The agreement will allow us to achieve programmed date, which is essential for meeting critical milestones.

## 3 NOISE SENSITIVE RECEIVERS

A detailed noise impact assessment of the proposed works was undertaken using the Project's Noise Model Noisecheck to identify noise sensitive receivers predicted to experience noise levels above the daytime OOH noise management level (NML) whom agreement would need to be sought from.

A copy of the Noise Assessment Report is included in Attachment A.

One residential receiver shown in the Noisecheck report contained in Attachment A has been removed from the receiver list given they have not been built yet.

A total of 2 residential receivers were identified as noise affected for the proposed OOH works and agreement was sought from them.

Predicted noise impacts are summarised in Table 2.

TABLE 2: PREDICTED NOISE IMPACT SUMMARY

Noise Category	dBA above NML	Affected receivers	Mitigation
Noticeable	<5	0	-
Clearly Audible	5 to 15	2	N, R1, DR
Moderately Intrusive	15 to 25	0	V, N, R1, DR
Highly Intrusive	>25	0	V, IB, N, R1, DR, PC, SN

## 4 CONSULTATION SUMMARY

Both noise sensitive receivers were emailed a copy of the letter detailing the Project's request for community agreement (refer to Attachment C). This written agreement also formed the script used during the consultation and included the following details:

- Description of the different construction activities proposed consistent with Section 2 above;
- Proposal for OOH electrical works
- Map showing the location of the proposed work;
- Summary of the noise levels predicted consistent with Section 3 above;
- List of plant and equipment to be used for the work;
- Mitigation measures to minimise impacts;
- Receiver's ability to withdraw agreement at any stage during the work;
- Ongoing consultation process to ensure continuation of agreement throughout the program of work;
- Other out of hours work in the area;
- Project contact details.

## 5 COMMUNITY RESPONSE & CONSENT RATES

During the consultation period, the FGJV Community team made contact with both of the noise sensitive receivers (2 residents). Both receivers agreed to the works (100% agreement).

Copies of the signed agreements have been included as Attachment B of this report.

TABLE 3: COMMUNITY AGREEMENT SUMMARY

Total Affected Receivers	Agreement Received		Agreement Not Received		No Response Received	
	No.	%	No.	%	No.	%
2	100	2	0	0	0	0

## 6 NOISE VALIDATION MONITORING PLAN

Noise validation monitoring of the proposed works activities has been previously undertaken. Additional monitoring will be undertaken in response to any complaints received in accordance with the Project's approved Construction Noise and Vibration Monitoring Program (Appendix 7 of the Construction Noise and Vibration Management Plan).

# ATTACHMENT A – NOISE ASSESSMENT REPORT

REDACTED

## ATTACHMENT B – AGREEMENTS

REDACTED

# **ATTACHMENT C – COMMUNITY AGREEMENT LETTER TEMPLATE**

REDACTED

17 April 2025

**Re: Agreement for construction work outside of approved construction hours on the Coffs Harbour bypass**

Dear Resident

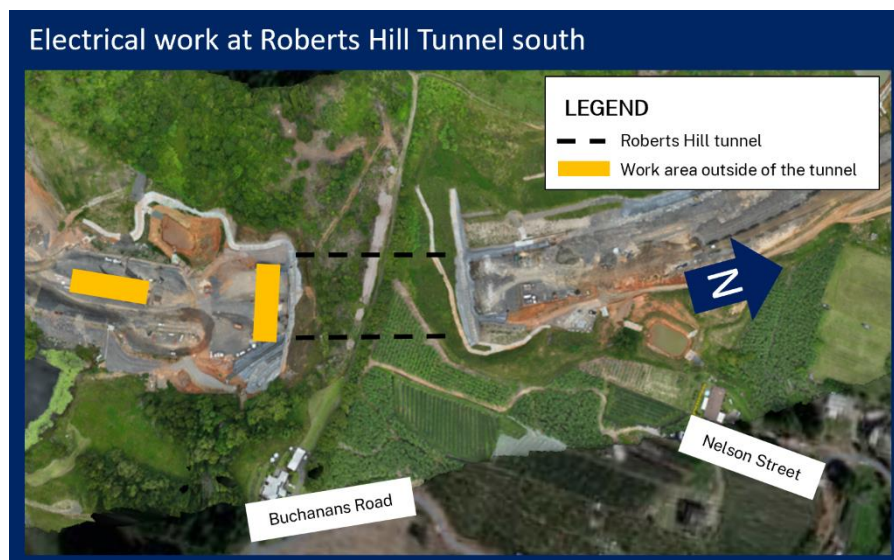
The Australian and NSW Governments are investing in the 14-kilometre Coffs Harbour bypass project. The bypass will boost the regional economy and improve connectivity, road transport efficiency and safety for all motorists.

As part of major construction, the Coffs Harbour bypass project is carrying out electrical work at the Roberts Hill Tunnel south portal to prepare for the start of 24/7 tunnelling operations in late April 2025.

While most of this work will be carried out during approved construction hours, the project team is seeking your agreement to extend our construction hours between Friday 18 April 2025 and Monday 21 April 2025 from 7am to 6pm. This is because the project's approved hours don't include working on public holidays.

Our approved construction hours are Monday to Friday from 7am to 6pm, and Saturdays from 8am to 1pm.

Under the project's Ministerial Conditions of Approval, we are approved to carry out tunnel construction for 24/7 once acoustic barriers are installed at the portal. To work outside of approved construction hours before 24/7 operations start, the project team can seek agreement from noise impacted community members. The project is required to have agreement from a substantial majority to progress with these activities.

**Location of work****Noise levels**

Equipment to be used for this work will be hand tools, elevated work platform and light vehicles.

The noise you are likely to hear during this work includes general engine noise and hand tools.

We have assessed the environmental impacts of this work and it will only result in changes to noise levels. The predicted noise levels are expected to be quiet to moderate. The illustration below is provided to help explain these noise levels.

To ensure compliance and mitigate impacts of this work, we will:

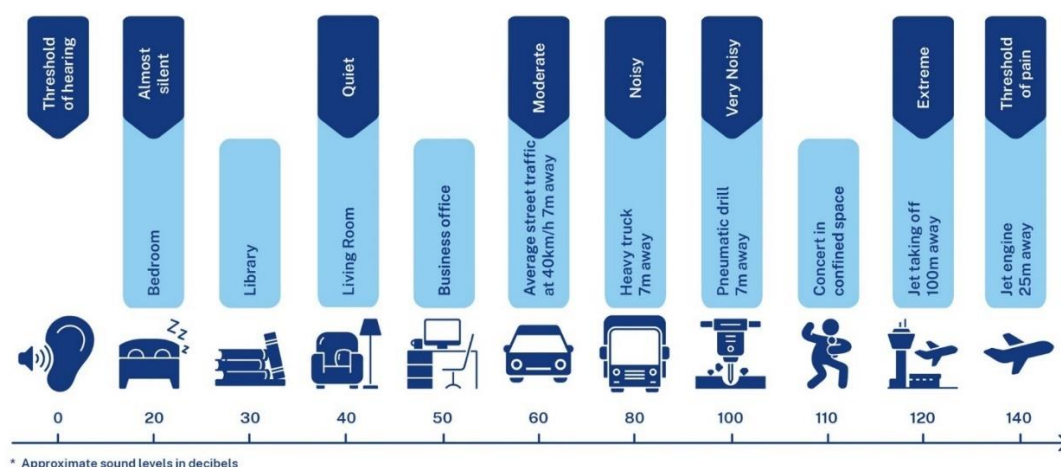
- Consult with directly impacted residents ahead of the work starting and during work
- Monitor noise levels, dust and vibration
- Turn off plant and machinery when not in use
- Position plant and equipment as far from nearby neighbours as possible.

The project's Minister's Conditions of Approval (MCoA) sets strict requirements for work outside of standard construction hours and noise, vibration and dust management. To ensure compliance and mitigate impacts of this out of hours work, we:

- Consult and seek agreement with directly impacted residents ahead of the work starting
- Monitor noise levels, dust and vibration
- Use water carts, and soil binders to reduce dust where possible, focusing on high traffic areas within the project boundary
- Turn off plant and machinery when not in use
- Use non-tonal reversing beepers and instruct workers to keep noise to a minimum
- Position plant and equipment as far from nearby neighbours as possible.

Further agreements may be required for future work in the area, separate agreement will be sought, if required.

### Noise level comparative



### Other out of hours work in this area

- Delivering machinery using the project's approved heavy vehicle routes
- Carrying out survey, geotechnical and pavement investigations, including some out of hours work
- Maintaining and refuelling plant and machinery and maintaining internal project haulage routes
- Maintaining environmental controls and internal haulage routes, including some out of hours work
- Delivering, laying and cutting concrete and asphalt

This program of work is a proposal we are seeking your agreement for. You are under no obligation to sign this agreement. By signing this document, you confirm that you agree to the work being carried out at Roberts Hill Tunnel southern portal between Buchanans Road and North Boambee Road.. At any point you can withdraw this agreement by contacting the project team.

**Contact**

If you have an enquiry or complaint, please contact the project team on 1800 550 621 or [community@chbteam.com.au](mailto:community@chbteam.com.au)

**Translating and interpreting service**

If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 550 621

**Conditions of agreement**

**Name:** \_\_\_\_\_

As the property owner of \_\_\_\_\_, I agree/do not agree to the Coffs Harbour bypass project's proposal to extend our construction hours between Friday 18 April 2025 and Monday 21 April 2025 from 7am to 6pm, as outlined in this agreement.

If this program is interrupted by rain, the project team must provide me with information to explain the changes and impacts.

I agree/do not agree to a copy of this document being provided to the NSW Environmental Protection Agency and the NSW Department of Planning. I understand that I can withdraw this agreement at any time.

**Signature**\_\_\_\_\_

**Date:** \_\_\_\_\_