

**E1.3 Community Agreement Report:
Switch facilitation works - Lindsays
extended hours – EPL 21766**
Revision A - Coffs Harbour Bypass

FERROVIAL GAMUDA JOINT VENTURE

VERSION CONTROL

Revision	Date	Description
A	02/04/2025	Submission to EPA
B	02/04/2025	Redacted version for website with receiver addresses removed
C		
D		
E		

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1 PURPOSE

This report details the consultation undertaken by Ferrovial Gamuda Joint Venture (FGJV) to obtain community agreement for out of hours (OOH) for construction works from 6:00PM to 7:00AM from the 7th of April to the 11th of April (weather pending) with no respite.

This report has been prepared in accordance with EPL Condition E1.3 as detailed in Table 1 below.

TABLE 1: EPL REQUIREMENTS

Ref	Condition Requirement	Where Addressed
E1.3	The licensee must report to the EPA the community consultation and agreement process that was undertaken with the Community Affected Catchments. This report to the EPA must be:	This Report
	a) prepared in writing;	
	b) detail the steps taken to fulfil the requirements of condition E1.2;	Section 4
	c) demonstrate that the Noise Sensitive Receivers understood the nature of the works and any predicted impacts, including that consideration was made of additional requirements relevant to the needs of culturally and linguistically diverse Noise Sensitive Receivers;	Section 4
	d) provide the script used during the community consultation with Noise Sensitive Receivers;	Section 4 Attachment C
	e) report community response and consent rates (including where no contact could be made) against the total community affected catchments, and must be broken down into response and consent rates based on sub-catchments that are delineated by affectation levels;	Section 5 Attachment B
	f) include a noise validation monitoring plan as required by E2.1; and	Section 6
	g) be submitted to the EPA at least 15 business days prior to any works that are the subject of the agreement being undertaken unless prior arrangements have been made with the EPA.	Noted.
A copy of the report must be:		Noted. Following EPA agreement, a copy of this report will be uploaded to the Project website.
a) kept by the licensee for the duration of this licence including on the premises, and made available to an EPA authorised officer on request; and		
b) be made available on the licensee's project website or another website approved in writing by the EPA for the duration of the OOHs permitted under condition E1.1. (Personal details of Noise Sensitive Receivers must be omitted).		

2 PROPOSED OOHW

In accordance with EPL Condition E1, FGJV has sought community agreement from noise sensitive receivers to work outside of approved construction hours in front of Lindsays at the Southern tie in between the following hours:

- 6:00PM to 7:00AM weeknights

Activities associated with the proposed works include:

- Barrier movements
- Line marking and line marking removal
- Laying and rolling asphalt

2.1 JUSTIFICATION

In this instance, works within the nominated area are part of the work required to switch northbound traffic onto the service road to the west of the current highway. These arrangements are to allow the project to continue work on upgrading the Pacific Highway in this area and building the new Englands Road Interchange.

This agreement will allow for the switch to be achieved, which will allow for critical milestones to be reached and the completion of the Southern scion of the Pacific Highway.

3 NOISE SENSITIVE RECEIVERS

A detailed noise impact assessment of the proposed works was undertaken using the Project's Noise Model Noisecheck to identify noise sensitive receivers predicted to experience noise levels above the daytime OOH noise management level (NML) whom agreement would need to be sought from. A copy of the Noise Assessment Report is included in Attachment A.

Several residential receivers shown in the Noisecheck report contained in Attachment A have been removed from the receiver list given they have been either demolished, not built yet or are not residential properties following ground truthing.

Following this ground truthing exercise, a total of 31 residential receivers were identified as noise affected for the proposed OOH works and agreement was sought from them. 6 industrial receivers were shown to be impacted by the works, however they do not operate at night and therefore not included in the agreement.

Twelve (12) receivers are vacant at the holiday park, leaving a total of 19 impacted receivers.

Predicted noise impacts are summarised in Table 2 and a more detailed breakdown at each receiver address is provided in Attachment B.

TABLE 2: PREDICTED NOISE IMPACT SUMMARY*

Noise Category	dBA above NML	Affected receivers	Mitigation
Noticeable	<5	8	-
Clearly Audible	5 to 15	4	N, R1, DR
Moderately Intrusive	15 to 25	7	V, N, R1, DR
Highly Intrusive	>25	0	V, IB, N, R1, DR, PC, SN

*Numbers reflective of impacted receivers only

4 CONSULTATION SUMMARY

All 19 noise sensitive receivers were emailed and/or letterbox dropped a copy of the letter detailing the Project's request for community agreement as a first attempt to make contact (refer to Attachment C). This written agreement also formed the script used during the consultation and included the following details:

- Description of the different construction activities proposed consistent with Section 2 above;
- Proposal for OOH works between 6:00PM to 7:00AM 5 nights in a row (no respite)
- Map showing the location of the proposed work;
- Summary of the noise levels predicted consistent with Section 3 above;
- List of plant and equipment to be used for the work;
- Mitigation measures to minimise impacts;
- Receiver's ability to withdraw agreement at any stage during the work;
- Ongoing consultation process to ensure continuation of agreement throughout the program of work;
- Other out of hours work in the area;
- Project contact details.

Follow up phone calls and emails were also made in a second attempt to contact all residents. A door knock was made for the 3rd attempt. If the doorknock was made while the resident is not home, a sorry we missed you card will be left asking the resident to get in contact with the Project Team to discuss the community agreement.

12 residents did not respond, 6 agreed with the proposed works, and 1 declined, constituting a substantial majority of receivers that responded. The letter requesting consideration of the proposal expressed that a non-response would be considered as agreement to the project's proposed works.

5 COMMUNITY RESPONSE & CONSENT RATES

During the consultation period, the FGJV Community team made contact with 80 percent of the noise sensitive receivers (7 residents). 20 percent did not formally respond (1 resident) after 2 attempts to contact.

As detailed in Table 3, formal agreement to undertake proposed OOH for 80 percent, and 20 percent were not reached. Of the 5 residents who did formally respond, 100% of residents provided their agreement.

Copies of the signed agreements will be submitted to the EPA along with this report.

A more detailed breakdown of the consultation undertaken with each receiver and their response is provided in Attachment B.

TABLE 3: COMMUNITY AGREEMENT SUMMARY

Total Affected Receivers	Agreement Received		Agreement Not Received		No Response Received	
	No.	%	No.	%	No.	%
19	6	31.6	1	5.3	12	63.1

6 NOISE VALIDATION MONITORING PLAN

Noise validation monitoring of the proposed works activities has been previously undertaken. Additional monitoring will be undertaken in response to any complaints received in accordance with the Project's approved Construction Noise and Vibration Monitoring Program (Appendix 7 of the Construction Noise and Vibration Management Plan).

ATTACHMENT A – NOISE ASSESSMENT REPORT

REDACTED

**ATTACHMENT B – NOISE SENSITIVE RECEIVER
CONSULTATION AND RESPONSE SUMMARY TABLE**

No.	Receiver Address	NCA	NML	Predicted Impacts			Consultation Summary				
				Prediction (dBA)	Exceedance	Noise Category	Contact Made?	1st Attempt	2nd Attempt	3rd Attempt	Agreement Obtained?
1	REDACTED	6A	36	38	2	Noticeable	No	Emailed 11/03/2025	Doorknock 19/03/2025	Doorknock 25/03/2025	No Response
2		2	44	54	10	Clearly audible	Yes	Emailed 11/03/2025	Phone call 19/03/2025		Yes
3		1	44	47	3	Noticeable	Yes	Emailed 11/03/2025			Yes
4		2	44	53	9	Clearly audible	Yes	Emailed 11/03/2025			Yes
5		2	44	55	11	Clearly audible	No	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	No Response
6		2	44	49	5	Noticeable	Yes	Emailed 11/03/2025			Yes
7		2	44	46	2	Noticeable	No	Emailed 11/03/2025			Yes
8		2	44	48	4	Noticeable	No	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	No Response
9		1	44	45	1	Noticeable	No	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	No Response
10		1	44	61	17	Moderately intrusive	No	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	No Response
11		1	44	52	8	Clearly audible	No	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	No Response
12		1	44	62	18	Moderately intrusive	Yes	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Yes
13		1	44	63	19	Moderately intrusive	No	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	No Response
14		1	44	47	3	Noticeable	No	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	No Response
15		1	44	65	21	Moderately intrusive	No	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	No Response
16		1	44	64	20	Moderately intrusive	No	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	No Response
17		1	44	63	19	Moderately intrusive	Yes	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Declined
18		1	44	46	2	Noticeable	No	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	No Response
19		1	44	62	18	Moderately intrusive	No	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	No Response
20		1	44	47	3	Noticeable	Vacant	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Vacant
21		1	44	47	3	Noticeable	Vacant	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Vacant
22		1	44	49	5	Noticeable	Vacant	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Vacant
23		1	44	53	9	Clearly audible	Vacant	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Vacant
24		1	44	49	5	Noticeable	Vacant	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Vacant
25		1	44	51	7	Clearly audible	Vacant	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Vacant
26		1	44	50	6	Clearly audible	Vacant	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Vacant
27		1	44	58	14	Clearly audible	Vacant	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Vacant
28		1	44	53	9	Clearly audible	Vacant	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Vacant
29		1	44	46	2	Noticeable	Vacant	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Vacant
30		1	44	50	6	Clearly audible	Vacant	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Vacant
31		1	44	48	4	Noticeable	Vacant	Emailed 11/03/2025	Letterbox Drop 19/03/2025	Doorknock 25/03/2025	Vacant

**ATTACHMENT C – COMMUNITY AGREEMENT LETTER
TEMPLATE**



Out of hours work on the Pacific Highway, Boambee

Coffs Harbour bypass

April 2025



Transport for NSW acknowledges the Gumbaynggirr people as the Traditional Custodians of the lands on which we work and pays respect to Elders past and present.

The Australian and NSW Governments are investing in the 14-kilometre Coffs Harbour bypass project. The bypass will boost the regional economy and improve connectivity, road transport efficiency and safety for all motorists.

What work are we doing?

As part of major construction, the project team is temporarily moving the Pacific Highway northbound lanes onto a new road between Sawtell Interchange and Englands Road/ Stadium Drive.

As part of this work, northbound traffic will be switched onto the service road to the west of the current highway. These arrangements are in place to allow the project to continue work on upgrading the Pacific Highway in this area and building the new Englands Road Interchange.

The project team sought agreement from impacted residents to work outside of approved construction hours, this agreement has now been approved.

When we'll be working

This work will be carried out for five nights between Monday 7 April 2025 and Friday 11 April 2025 from 6pm to 7am

We have provided a map to show the location of this work.

The project's approved construction hours are from Monday to Friday between 7am and 6pm, and on Saturdays between 8am and 1pm.

What will this mean for you?

There will be single lane closures and speed reductions on the Pacific Highway northbound carriageway between Sawtell Interchange and Englands Road/Stadium Drive.

Please keep to speed limits and follow the direction of traffic controllers and signs. For the latest traffic updates, call 132 701, or visit livetraffic.com or download the Live Traffic NSW App.

Equipment to be used for this work will include light and heavy vehicles, cranes, tipper trucks, smooth drum roller, pad foot roller, kerb and barrier paving machine, road profiler, line-marker, water blaster, concrete trucks and pump, asphalt paver, water carts, semi-trailers, traffic control vehicles and light towers. The expected noise level for this work is moderate to noisy. We have provided a diagram showing comparative noise levels.

Locations

Area of work and traffic control on the Pacific Highway, Boambee



Managing our impacts

The Minister's Conditions of Approval (MCoA) for the project sets strict requirements for work outside of approved construction hours and noise, vibration, and dust management.

To ensure compliance and mitigate impacts, we:

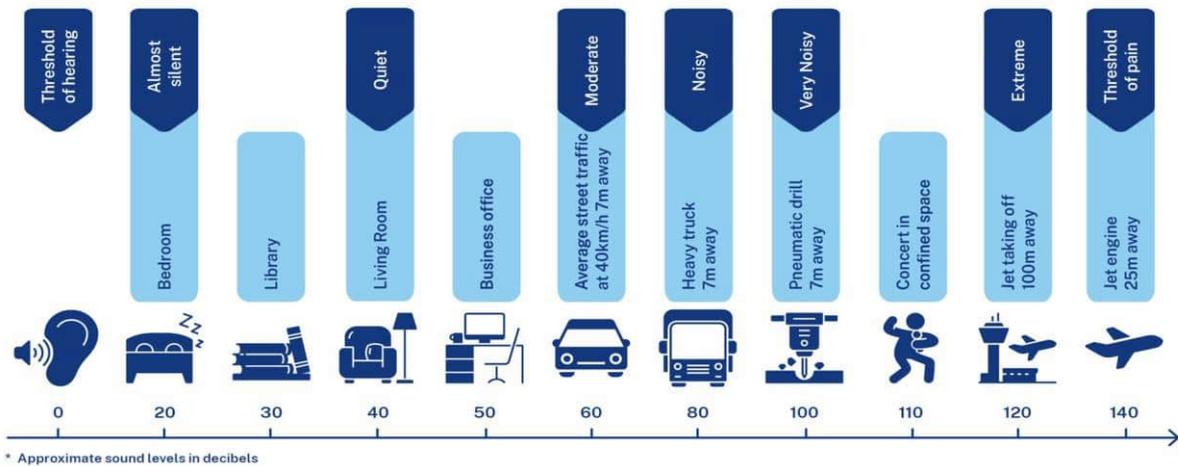
- Monitor noise levels, dust and vibration
- Turn off plant and machinery when not in use
- Use non-tonal reversing beepers and instruct workers to keep noise to a minimum
- Position plant and equipment as far from nearby neighbours as possible.

Remember to ACT

In addition to planning your journey, remember to ACT when driving near the Coffs Harbour bypass:

- Be Aware: Keep up to date with project information and the latest traffic changes.
- Be Cautious: Follow signage and directions from traffic control and drive to the conditions.

Comparison in noise levels



- Allow more Time: Plan for minor delays and be patient on the road.

Sign up to our email distribution by sending an email to community@chbteam.com.au or call us on 1800 550 621 to receive our weekly traffic update, distributed every Friday.

Out of hours construction work

Other out of hours construction activities in this area include:

- Delivering machinery using the project's approved heavy vehicle routes
- Carrying out survey, geotechnical and pavement investigations
- Maintaining and refuelling plant and machinery and maintaining internal project haulage routes
- Maintaining environmental controls and internal haulage routes, including some out of hours work
- Delivering, laying and cutting concrete and asphalt

Contact us



Project information and 24-hour construction response line 1800 550 621



View our community information van timetable



community@CHBteam.com.au



For the latest traffic updates: Call 132 701, visit livetraffic.com or download the app Live Traffic NSW



nsw.gov.au/coffsharbourbypass



Interpreter service

For languages other than English call 131 450



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