

**E1.3 Community Agreement Report:
Concrete Bridge Girder Delivery
OOHW BR012 – EPL 21766
Revision A - Coffs Harbour Bypass**

FERROVIAL GAMUDA JOINT VENTURE

VERSION CONTROL

Revision	Date	Description
A	10/9/25	Submission to EPA
B		
C		
D		
E		

CONTENTS

1	Purpose	3
2	Proposed OOHW	4
2.1	Justification	4
3	Noise Sensitive Receivers	4
4	Consultation Summary	5
5	Community Response & Consent Rates	5
6	Noise Validation Monitoring Plan	6
	Attachment A – Noise Assessment Report	7
	Attachment B – Noise Sensitive Receiver Consultation and Response Summary Table	8
	Attachment C – Community Agreement Letter Template	9

TABLES

Table 1: EPL Requirements	3
Table 2: Predicted Noise Impact Summary	4
Table 3: Community Agreement Summary	5
Table 4: Predicted Noise Impact Summary	5

1 PURPOSE

This report details the consultation undertaken by Ferrovial Gamuda Joint Venture (FGJV) to obtain community agreement for Bridge 12 girder delivery works outside of standard construction hours until November 2025.

This report has been prepared in accordance with EPL Condition E1.3 as detailed in Table 1 below.

TABLE 1: EPL REQUIREMENTS

Ref	Condition Requirement	Where Addressed
E1.3	The licensee must report to the EPA the community consultation and agreement process that was undertaken with the Community Affected Catchments. This report to the EPA must be:	This Report
	a) prepared in writing;	
	b) detail the steps taken to fulfil the requirements of condition E1.2;	Section 4
	c) demonstrate that the Noise Sensitive Receivers understood the nature of the works and any predicted impacts, including that consideration was made of additional requirements relevant to the needs of culturally and linguistically diverse Noise Sensitive Receivers;	Section 4
	d) provide the script used during the community consultation with Noise Sensitive Receivers;	Section 4 Attachment C
	e) report community response and consent rates (including where no contact could be made) against the total community affected catchments, and must be broken down into response and consent rates based on sub-catchments that are delineated by affectation levels;	Section 5 Attachment B
	f) include a noise validation monitoring plan as required by E2.1; and	Section 6
	g) be submitted to the EPA at least 15 business days prior to any works that are the subject of the agreement being undertaken unless prior arrangements have been made with the EPA.	Noted.
A copy of the report must be:	Noted. Following EPA agreement, a copy of this report will be uploaded to the Project website.	
a) kept by the licensee for the duration of this licence including on the premises, and made available to an EPA authorised officer on request; and b) be made available on the licensee's project website or another website approved in writing by the EPA for the duration of the OOHs permitted under condition E1.1. (Personal details of Noise Sensitive Receivers must be omitted).		

2 PROPOSED OOHW

In accordance with EPL Condition E1, FGJV has sought community agreement from noise sensitive receivers to work outside of approved construction hours at Bridge 12 Shepards Lane between the following hours:

5am to 7am and 6pm to 7pm, Monday to Friday and from 7:30am to 8am on Saturdays

Activities associated with the proposed works include:

- Delivery of oversize bridge concrete girder components
- Dressing of outside girders with appropriate safety edge protection
- Landing of girders

2.1 JUSTIFICATION

In this instance, works within the nominated area are program critical to achieve traffic switch dates and minimising downtime will expedite the program.

The agreement will allow us to achieve programmed date, which is essential for meeting critical milestones.

3 NOISE SENSITIVE RECEIVERS

A detailed noise impact assessment of the proposed works was undertaken using the Project's Noise Model Noisecheck to identify noise sensitive receivers predicted to experience noise levels above the night time OOH noise management level (NML) whom agreement would need to be sought from.

A copy of the Noise Assessment Report is included in Attachment A.

A total of 130 residential receivers were identified as noise affected for the proposed works and agreement was sought from them.

Predicted noise impacts are summarised in Table 2 and a more detailed breakdown at each receiver address is provided in Attachment B.

TABLE 2: PREDICTED NOISE IMPACT SUMMARY

Noise Category	dBA above NML	Affected receivers	Mitigation
Noticeable	<5	66	-
Clearly Audible	5 to 15	56	N, R1, DR
Moderately Intrusive	15 to 25	8	V, N, R1, DR
Highly Intrusive	>25	0	V, IB, N, R1, DR, PC, SN

4 CONSULTATION SUMMARY

All 130 noise sensitive receivers were emailed and/or letterbox dropped a copy of the letter detailing the Project's request for community agreement as a first attempt to make contact (refer to Attachment C). This written agreement also formed the script used during the consultation and included the following details:

- Description of the different construction activities proposed consistent with Section 2 above;
- Proposal for OOH interchange works
- Map showing the location of the proposed work;
- Summary of the noise levels predicted consistent with Section 3 above;
- List of plant and equipment to be used for the work;
- Mitigation measures to minimise impacts;
- Receiver's ability to withdraw agreement at any stage during the work;
- Ongoing consultation process to ensure continuation of agreement throughout the program of work;
- Other out of hours work in the area;
- Project contact details.

Follow up phone calls, emails and door knocks were made in second and third attempts to contact all residents.

If the doorknock was made while the resident is not home, a 'sorry we missed you card is left asking the resident to get in contact with the Project Team to discuss the community agreement.

The letter requesting consideration of the proposal expressed that a non-response would be considered as agreement to the project's proposed works.

5 COMMUNITY RESPONSE & CONSENT RATES

During the consultation period, the FGJV Community team made contact with 100 percent of the noise sensitive receivers (130 residents). 55.4 percent did not formally respond (72 residents) after 3 attempts to contact.

As detailed in Table 3, formal agreement to undertake proposed crane and girder deliveries and installation works was given by 42.3 percent (55 residents), and 55.4 percent were not reached. 2.3 percent (3 residents in Clearly Audible range) of residents did not agree to the proposed OOH works.

Copies of the signed agreements will be submitted to the EPA along with this report.

A more detailed breakdown of the consultation undertaken with each receiver and their response is provided in Attachment B.

Table 3: Community Agreement Summary

Total Affected Receivers	Agreement Received		Agreement Not Received		No Response Received	
	No.	%	No.	%	No.	%
130	55	42.3	3	2.3	72	55.4

Table 4: Predicted Noise Impact Summary

Noise Category	Affected receivers	Agreed	% agreed
Noticeable	66	24	36.4
Clearly Audible	56	27	48.2
Moderately Intrusive	8	4	50
Highly Intrusive			

6 NOISE VALIDATION MONITORING PLAN

Noise monitoring will be undertaken in response to any complaints received in accordance with the Project's approved Construction Noise and Vibration Monitoring Program (Appendix 7 of the Construction Noise and Vibration Management Plan).

ATTACHMENT A – NOISE ASSESSMENT REPORT

REDACTED

ATTACHMENT B – NOISE SENSITIVE RECEIVER CONSULTATION AND RESPONSE SUMMARY TABLE

REDACTED

**ATTACHMENT C – COMMUNITY AGREEMENT LETTER
TEMPLATE**

25 August 2025

Re: Agreement to work outside of approved construction hours for the Coffs Harbour bypass

The Australian and NSW Governments are investing in the 14-kilometre Coffs Harbour bypass project. The bypass will boost the regional economy and improve connectivity, road transport efficiency and safety for all motorists.

As part of major construction, the Coffs Harbour bypass is continuing to build a new bridge over the North Coast Railway line, near Shephards Lane, west of Pearce Drive.

So far, we have completed piles, columns and headstocks for the 250-metre-long bridge as well as a safety deflection wall.

Our next step involves installing 70 precast concrete Super T-girders using a 600-tonne crane. The girders weigh about 75 tonnes each and are about 37 metres long. They will be delivered to site using oversize, over mass trucks and pilot vehicles, from Macksville via the Pacific Highway, Bray Street, Mackays Road, Don Patterson Drive and Shephards Lane.

To reduce the delivery and the restricted parking timeframe, and to reduce traffic impacts to local residents on Shephards Lane from three months to eight weeks, we are seeking your agreement to work outside of our approved construction hours. Our proposal is to work on **Monday to Friday from 5am to 7am and 6pm to 7pm from 15 September 2025 to 8 November 2025**.

Our project's approved construction hours are Monday to Friday between 7am and 6pm, and Saturdays between 8am and 1pm.

The activities covered in this proposed agreement are delivering the crane and girders to site and installing the girders onto the bridge.

Under the project's Ministerial Conditions of Approval, the team can work two nights and then provide a night of respite. We can also seek agreement from noise impacted community members to not provide respite and work outside of approved construction hours. The project is required to have agreement from a substantial majority to progress with these activities.

Noise levels

Equipment to be used for this work will include over size over mass trucks, pilot vehicles, 600 tonne crane, elevated work platform, hand tools, lighting towers and light vehicles.

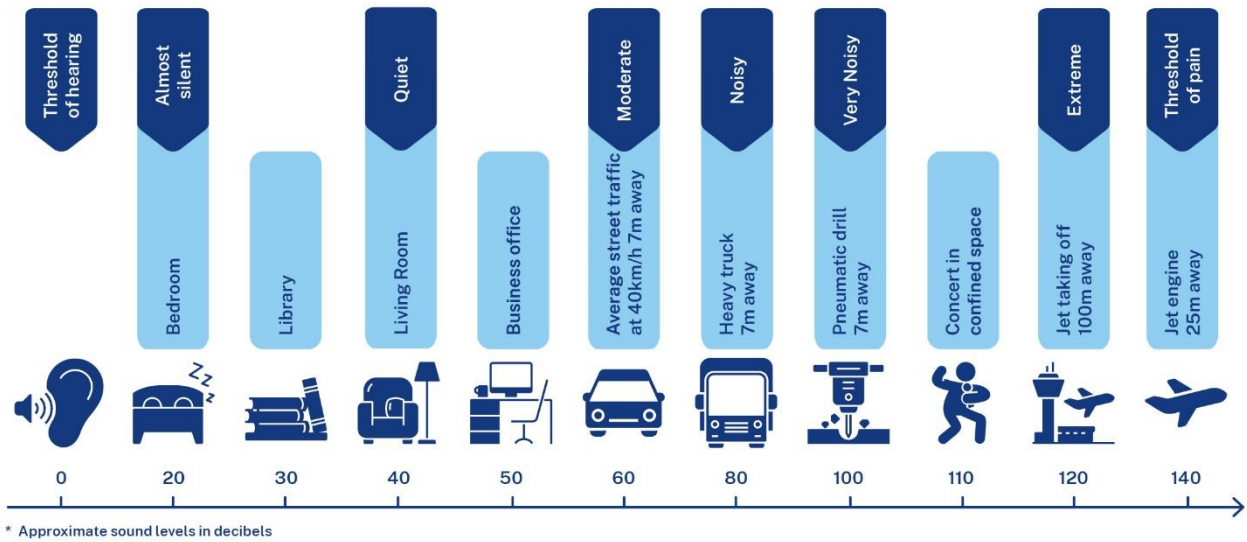
We have assessed the environmental impacts of this work, and it will only result in changes to noise levels. The predicted noise levels are expected to be quiet to moderate. We have provided an illustration of comparative noise levels on the next page. This work should not be overly intrusive to your outdoor amenity.

To ensure compliance and mitigate impacts of this work, we will:

- Consult with directly impacted residents ahead of the work starting and during work
- Monitor noise levels, dust and vibration

- Turn off plant and machinery when not in use
- Position plant and equipment as far from nearby neighbours as possible.

Comparison of noise levels



Seeking your agreement

This program of work is a proposal we are seeking your agreement for. You are under no obligation to sign these agreements. By signing this document, you confirm that you agree to the program of work between **15 September 2025 and 08 November 2025** as outlined in this letter.

We will make three attempts to contact you about this agreement. Please note that if we do not receive a response from you by **9am Friday 5 September 2025**, we will consider this as agreement to our full proposal.

At any point you can withdraw this agreement by contacting the project team.

Contact

If you have any questions or a complaint, please contact the project team on 1800 550 621 or community@chbteam.com.au

Translating and interpreting service



If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 550 621

Location of work



Conditions of agreement

Agreement for work outside of approved construction hours

Name: _____

As the property owner/tenant of I agree/do not agree to the Coffs Harbour bypass project's proposal to extend construction work hours on **Monday to Friday from 5am and 7am and 6pm to 7pm** and on **Saturdays from 7:30am to 8am**, from **15 September 2025** until **8 November 2025**.

If this program is interrupted by rain, the project team must provide me with information to explain the changes and impacts.

I agree/do not agree to a copy of this document being provided to the NSW Environmental Protection Agency and the NSW Department of Planning, Housing and Infrastructure.

I understand that I can withdraw this agreement at any time.

Signature _____ Date: _____