

**E1.3 Community Agreement Report:
Extended Saturday OOHW Coramba
Road Interchange – EPL 21766**
Revision A - Coffs Harbour Bypass

FERROVIAL GAMUDA JOINT VENTURE

VERSION CONTROL

Revision	Date	Description
A	06/06/2025	Submission to EPA
B		
C		
D		
E		

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1 PURPOSE

This report details the consultation undertaken by Ferrovial Gamuda Joint Venture (FGJV) to obtain community agreement for Coramba Road interchange works outside of standard construction hours until December 2025.

This report has been prepared in accordance with EPL Condition E1.3 as detailed in Table 1 below.

TABLE 1: EPL REQUIREMENTS

Ref	Condition Requirement	Where Addressed
E1.3	The licensee must report to the EPA the community consultation and agreement process that was undertaken with the Community Affected Catchments. This report to the EPA must be:	This Report
	a) prepared in writing;	
	b) detail the steps taken to fulfil the requirements of condition E1.2;	Section 4
	c) demonstrate that the Noise Sensitive Receivers understood the nature of the works and any predicted impacts, including that consideration was made of additional requirements relevant to the needs of culturally and linguistically diverse Noise Sensitive Receivers;	Section 4
	d) provide the script used during the community consultation with Noise Sensitive Receivers;	Section 4 Attachment C
	e) report community response and consent rates (including where no contact could be made) against the total community affected catchments, and must be broken down into response and consent rates based on sub-catchments that are delineated by affectation levels;	Section 5 Attachment B
	f) include a noise validation monitoring plan as required by E2.1; and	Section 6
	g) be submitted to the EPA at least 15 business days prior to any works that are the subject of the agreement being undertaken unless prior arrangements have been made with the EPA.	Noted.
A copy of the report must be:	Noted. Following EPA agreement, a copy of this report will be uploaded to the Project website.	
a) kept by the licensee for the duration of this licence including on the premises, and made available to an EPA authorised officer on request; and b) be made available on the licensee's project website or another website approved in writing by the EPA for the duration of the OOHWs permitted under condition E1.1. (Personal details of Noise Sensitive Receivers must be omitted).		

2 PROPOSED OOHW

In accordance with EPL Condition E1, FGJV has sought community agreement from noise sensitive receivers to work outside of approved construction hours at the Coramba Road Interchange between the following hours:

- 1:00PM to 6:00PM Saturday

Activities associated with the proposed works include:

- Construction of foundation, UZF and SMZ, HB
- Seal
- Barrier shifts
- Subsoil installation
- AC placement
- Line marking

2.1 JUSTIFICATION

In this instance, works within the nominated area are program critical to achieve traffic switch dates and minimising downtime will expedite the program.

The agreement will allow us to achieve programmed date, which is essential for meeting critical milestones.

3 NOISE SENSITIVE RECEIVERS

A detailed noise impact assessment of the proposed works was undertaken using the Project's Noise Model Noisecheck to identify noise sensitive receivers predicted to experience noise levels above the daytime OOH noise management level (NML) whom agreement would need to be sought from.

A copy of the Noise Assessment Report is included in Attachment A.

A total of 276 residential receivers were identified as noise affected for the proposed works and agreement was sought from them.

Predicted noise impacts are summarised in Table 2 and a more detailed breakdown at each receiver address is provided in Attachment B.

TABLE 2: PREDICTED NOISE IMPACT SUMMARY

Noise Category	dBA above NML	Affected receivers	Mitigation
Noticeable	<5	152	-
Clearly Audible	5 to 15	103	N, R1, DR
Moderately Intrusive	15 to 25	10	V, N, R1, DR
Highly Intrusive	>25	9	V, IB, N, R1, DR, PC, SN

4 CONSULTATION SUMMARY

All 276 noise sensitive receivers were emailed, letter box dropped and/or door knocked a copy of the letter detailing the Project's request for community agreement as a first attempt to make contact (refer to Attachment C). This agreement (Attachment C) also formed the script used during the consultation and included the following details:

- Description of the different construction activities proposed consistent with Section 2 above;
- Proposal for OOH interchange works
- Map showing the location of the proposed work;
- Summary of the noise levels predicted consistent with Section 3 above;
- List of plant and equipment to be used for the work;
- Mitigation measures to minimise impacts;
- Receiver's ability to withdraw agreement at any stage during the work;
- Ongoing consultation process to ensure continuation of agreement throughout the program of work;
- Other out of hours work in the area;
- Project contact details.

Follow up phone calls, emails and door knocks were made in second and third attempts to contact all residents.

If the doorknock was made while the resident is not home, a 'sorry we missed you card is left asking the resident to get in contact with the Project Team to discuss the community agreement.

The letter requesting consideration of the proposal expressed that a non-response would be considered as agreement to the project's proposed works.

5 COMMUNITY RESPONSE & CONSENT RATES

During the consultation period, the FGJV Community team made contact with 40.5 percent of the noise sensitive receivers (276 residents). 59.5 percent did not formally respond (163 residents) after 3 attempts to contact.

As detailed in Table 3, formal agreement to undertake proposed Coramba interchange works was given by 38 percent, and 59.9 percent were not reached. 2.5 percent of residents did not agree to the proposed OOH works.

Copies of the signed agreements will be submitted to the EPA along with this report.

A more detailed breakdown of the consultation undertaken with each receiver and their response is provided in Attachment B.

TABLE 3: COMMUNITY AGREEMENT SUMMARY

Total Affected Receivers	Agreement Received		Agreement Not Received		No Response Received	
	No.	%	No.	%	No.	%
	104	38	7	2.5	163	59.5

TABLE 4: PREDICTED NOISE IMPACT SUMMARY

Noise Category	Affected receivers	Agreed	% agreed
Noticeable	152	50	32.9
Clearly Audible	103	44	42.7
Moderately Intrusive	10	5	50
Highly Intrusive	9	5	55.5

6 NOISE VALIDATION MONITORING PLAN

Noise validation monitoring of the proposed works activities has been previously undertaken. Additional monitoring will be undertaken in response to any complaints received in accordance with the Project's approved Construction Noise and Vibration Monitoring Program (Appendix 7 of the Construction Noise and Vibration Management Plan).

ATTACHMENT A – NOISE ASSESSMENT REPORT

REDACTED

ATTACHMENT B – NOISE SENSITIVE RECEIVER CONSULTATION AND RESPONSE SUMMARY TABLE

REDACTED

**ATTACHMENT C – COMMUNITY AGREEMENT LETTER
TEMPLATE**

NSW 2450

Re: Agreement to work outside of approved construction hours at the Coramba Road Interchange

Dear Resident

The Australian and NSW Governments are investing in the 14-kilometre Coffs Harbour bypass project. The bypass will boost the regional economy and improve connectivity, road transport efficiency and safety for all motorists.

As part of major construction, the project team is continuing to build the Coramba Road Interchange and the realignment of Bennetts Road. This work is in preparation for a partial opening of the interchange – access for local traffic in July 2025.

To reduce program delays due to the ongoing rain, we are seeking your agreement to extend our approved construction hours on **Saturdays between 1pm and 5pm from until the end of July 2025**. If rain interrupts this work, then it will be completed in August 2025.

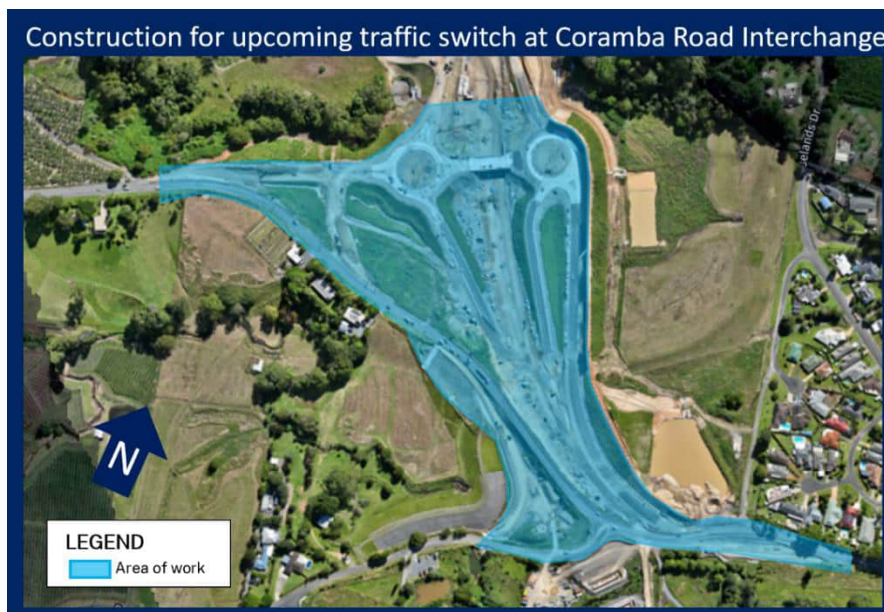
Our approved construction hours are Monday to Friday from 7am to 6pm, and Saturdays from 8am to 1pm.

The construction activities covered in this proposed agreement include earthwork, installing drainage, kerb, gutter and shared paths, relocating concrete barriers, laying asphalt and concrete, and removing and installing line-marking.

Under the project’s Ministerial Conditions of Approval, the team can seek community agreement from noise impacted residents to work outside of approved construction hours. The project is required to have agreement from a substantial majority to progress with this proposed program.

Private property access will be maintained throughout this work.

Location of work



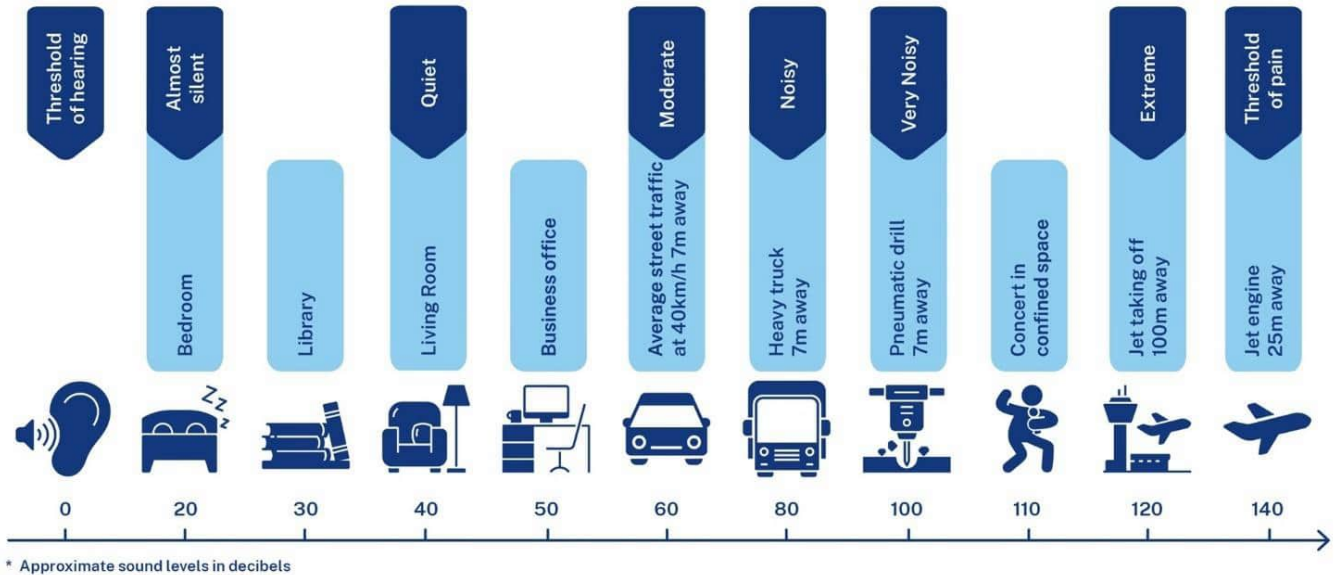
Traffic impacts

Motorists can expect single lane closures and reduced speed limits on Coramba Road between Roselands Drive and west of Bennetts Road and on Bennetts Road. Please keep to speed limits and follow the direction of traffic controllers and signs. For the latest traffic updates, call 132 701, or visit livetraffic.com or download the Live Traffic NSW App. We apologise for any inconvenience and thank you for your patience as we build this important project.

Noise levels

Equipment to be used for this work will include light and heavy vehicles, excavators, graders, tipper trucks, smooth drum rollers, pad foot rollers, compactors, road profiler, line-marker, water blaster, concrete trucks and pump, asphalt paver, asphalt transfer vehicles, water carts, kerb paver, semi-trailers and traffic control vehicles. The predicted noise level for this work is moderate to noisy. To help explain this, we have included a diagram of comparative noise levels.

Comparison of noise levels



The project's Minister's Conditions of Approval (MCoA) sets strict requirements for work outside of standard construction hours and noise, vibration and dust management. To ensure compliance and mitigate impacts of this out of hours work, we:

- Consult and seek agreement with directly impacted residents ahead of the work starting
- Monitor noise levels, dust and vibration
- Use water carts, and soil binders to reduce dust where possible, focusing on high traffic areas within the project boundary
- Turn off plant and machinery when not in use
- Use non-tonal reversing beepers and instruct workers to keep noise to a minimum
- Position plant and equipment as far from nearby neighbours as possible.

Further agreements may be required for future work in the area, separate agreement will be sought, if required.

Other out of hours work in this area

- Delivering machinery using the project’s approved heavy vehicle routes
- Carrying out survey, geotechnical and pavement investigations, including some out of hours work
- Maintaining and refuelling plant and machinery and maintaining internal project haulage routes
- Maintaining environmental controls and internal haulage routes, including some out of hours work
- Delivering, laying and cutting concrete and asphalt
- Seeking agreements for extended construction hours for a variety of construction activities.

Seeking your agreement

This program of work is a proposal we are seeking your agreement for. You are under no obligation to sign this agreement. By signing this document, you confirm that you agree the programs of work outlined in this letter.

We will make three attempts to contact you about this agreement. Please note that if we do not receive a response from you by **9am on Monday 2 June 2025**, we will consider this as agreement to our proposal.

Contact

If you have an enquiry or complaint, please contact the project team on 1800 550 621 or community@chbteam.com.au



Translating and interpreting service

If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 550 621

Conditions of agreement

Name: _____

As the occupier of , , I agree/do not agree to the Coffs Harbour bypass project’s request to work outside of approved construction hours as outlined in this agreement. This agreement covers extended hours on Saturdays from 1pm to 5pm to the end of July 2025.

I agree/do not agree to a copy of this document being provided to the NSW Environmental Protection Agency. I understand that I can withdraw this agreement at any time.

Signature _____

Date: _____