

**E1.3 Community Agreement Report:  
Extended OOHW Roberts Hill tunnel  
Southern portal – EPL 21766  
Revision A - Coffs Harbour Bypass**

FERROVIAL GAMUDA JOINT VENTURE

# VERSION CONTROL

Revision	Date	Description
A	26/5/2025	Submission to EPA
B		
C		
D		
E		

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# 1 PURPOSE

This report details the consultation undertaken by Ferrovial Gamuda Joint Venture (FGJV) to obtain community agreement for Roberts Hill tunnel southern portal outside of standard construction hours until December 2025.

This report has been prepared in accordance with EPL Condition E1.3 as detailed in Table 1 below.

TABLE 1: EPL REQUIREMENTS

Ref	Condition Requirement	Where Addressed
E1.3	The licensee must report to the EPA the community consultation and agreement process that was undertaken with the Community Affected Catchments.  This report to the EPA must be:	This Report
	a) prepared in writing;	
	b) detail the steps taken to fulfil the requirements of condition E1.2;	Section 4
	c) demonstrate that the Noise Sensitive Receivers understood the nature of the works and any predicted impacts, including that consideration was made of additional requirements relevant to the needs of culturally and linguistically diverse Noise Sensitive Receivers;	Section 4
	d) provide the script used during the community consultation with Noise Sensitive Receivers;	Section 4 Attachment C
	e) report community response and consent rates (including where no contact could be made) against the total community affected catchments, and must be broken down into response and consent rates based on sub-catchments that are delineated by affectation levels;	Section 5 Attachment B
	f) include a noise validation monitoring plan as required by E2.1; and	Section 6
	g) be submitted to the EPA at least 15 business days prior to any works that are the subject of the agreement being undertaken unless prior arrangements have been made with the EPA.	Noted.
A copy of the report must be:	Noted. Following EPA agreement, a copy of this report will be uploaded to the Project website.	
a) kept by the licensee for the duration of this licence including on the premises, and made available to an EPA authorised officer on request; and  b) be made available on the licensee's project website or another website approved in writing by the EPA for the duration of the OOHWs permitted under condition E1.1. (Personal details of Noise Sensitive Receivers must be omitted).		

## 2 PROPOSED OOHW

In accordance with EPL Condition E1, FGJV has sought community agreement from noise sensitive receivers to work outside of approved construction hours at the Roberts Hill tunnel southern portal between the following hours:

- 24hours a day 7 days a week

Activities associated with the proposed works include:

- Hauling and unloading material outside of the tunnel

### 2.1 JUSTIFICATION

In this instance, works within the nominated area are program critical to achieve program dates and minimising downtime will expedite the program.

The agreement will allow us to achieve programmed date, which is essential for meeting critical milestones.

## 3 NOISE SENSITIVE RECEIVERS

A detailed noise impact assessment of the proposed works was undertaken by EMM consulting for 24/7 tunnelling works as part of the CNVIS.

This report indicated that noise from mitigated OOH tunnelling works at Roberts south was predicted to satisfy the indicative noise target at most receivers. The exception was at **REDACTED** during the spoil handling and haulage activity, where the indicative noise target was predicted to be exceeded by up to 3 dB. Due to this agreement was sought from the receiver to undertake the spoiling activities outside the tunnel during OOH

## 4 CONSULTATION SUMMARY

The single noise sensitive receiver was emailed and/or letterbox dropped a copy of the letter detailing the Project's request for community agreement as a first attempt to make contact (refer signed copy Attachment A). This written agreement also formed the script used during the consultation and included the following details:

- Description of the different construction activities proposed consistent with Section 2 above;
- Proposal for OOH interchange works
- Map showing the location of the proposed work;
- Summary of the noise levels predicted consistent with Section 3 above;
- List of plant and equipment to be used for the work;
- Mitigation measures to minimise impacts;
- Receiver's ability to withdraw agreement at any stage during the work;
- Ongoing consultation process to ensure continuation of agreement throughout the program of work;
- Other out of hours work in the area;
- Project contact details.

Follow up phone calls, emails and door knocks were made in second and third attempts to contact the resident if required.

If the doorknock was made while the resident is not home, a 'sorry we missed you card is left asking the resident to get in contact with the Project Team to discuss the community agreement.

The letter requesting consideration of the proposal expressed that a non-response would be considered as agreement to the project's proposed works.

## 5 COMMUNITY RESPONSE & CONSENT RATES

During the consultation period, the FGJV Community team made contact with 100 percent of the noise sensitive receivers (1 resident). Zero percent did not formally respond (0 residents) after 3 attempts to contact.

As detailed in Table 2, formal agreement to undertake proposed Roberts Hill tunnel southern portal works was given by 100 percent, and Zero percent were not reached. Zero percent of residents did not agree to the proposed OOH works.

Copies of the signed agreements will be submitted to the EPA along with this report.

A more detailed breakdown of the consultation undertaken with each receiver and their response is provided in Attachment B.

TABLE 2: COMMUNITY AGREEMENT SUMMARY

Total Affected Receivers	Agreement Received		Agreement Not Received		No Response Received	
	No.	%	No.	%	No.	%
1	1	100	0	0	0	0

## 6 NOISE VALIDATION MONITORING PLAN

Noise validation monitoring of the proposed works activities has been previously undertaken. Additional monitoring will be undertaken in response to any complaints received in accordance with the Project's approved Construction Noise and Vibration Monitoring Program (Appendix 7 of the Construction Noise and Vibration Management Plan).

# ATTACHMENT A – COMMUNITY AGREEMENT LETTER

REDACTED