

**E1.3 Community Agreement Report:
OOH works Zone 1 extended hours –
EPL 21766**
Revision A - Coffs Harbour Bypass

FERROVIAL GAMUDA JOINT VENTURE

VERSION CONTROL

Revision	Date	Description
A	27/06/2025	Submission to EPA
B		
C		
D		
E		

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1 PURPOSE

This report details the consultation undertaken by Ferrovial Gamuda Joint Venture (FGJV) to obtain community agreement for out of hours (OOH) works between 6pm and 7am Monday to Friday and 7am to 8am and 1pm to 10pm Saturdays when required, from July 2025 until December 2026.

This report has been prepared in accordance with EPL Condition E1.3 as detailed in Table 1 below.

TABLE 1: EPL REQUIREMENTS

Ref	Condition Requirement	Where Addressed
E1.3	The licensee must report to the EPA the community consultation and agreement process that was undertaken with the Community Affected Catchments. This report to the EPA must be:	This Report
	a) prepared in writing;	
	b) detail the steps taken to fulfil the requirements of condition E1.2;	Section 4
	c) demonstrate that the Noise Sensitive Receivers understood the nature of the works and any predicted impacts, including that consideration was made of additional requirements relevant to the needs of culturally and linguistically diverse Noise Sensitive Receivers;	Section 4
	d) provide the script used during the community consultation with Noise Sensitive Receivers;	Section 4 Attachment C
	e) report community response and consent rates (including where no contact could be made) against the total community affected catchments, and must be broken down into response and consent rates based on sub-catchments that are delineated by affectation levels;	Section 5 Attachment B
	f) include a noise validation monitoring plan as required by E2.1; and	Section 6
	g) be submitted to the EPA at least 15 business days prior to any works that are the subject of the agreement being undertaken unless prior arrangements have been made with the EPA.	Noted.
A copy of the report must be:	Noted. Following EPA agreement, a copy of this report will be uploaded to the Project website.	
a) kept by the licensee for the duration of this licence including on the premises, and made available to an EPA authorised officer on request; and b) be made available on the licensee's project website or another website approved in writing by the EPA for the duration of the OOHs permitted under condition E1.1. (Personal details of Noise Sensitive Receivers must be omitted).		

2 PROPOSED OOHW

In accordance with EPL Condition E1, FGJV has sought community agreement from noise sensitive receivers to work outside of approved construction hours between the Southern tie in on both sides of the Pacific Highway up to and incorporating Isles Drive, Englands Rd roundabouts and Stadium drive (see mark-up included in Attachment C) between the following hours:

- 6:00PM to 7:00AM Monday to Friday
- 7:00AM to 8AM and 1:00PM to 10:00PM Saturday

Activities associated with the proposed works include:

- Foundation and earthworks
- Drainage
- Kerb and gutter
- Noise wall, fauna structures and shared paths
- Relocating concrete barriers
- Pavement/profiling work (including asphalt and concrete)
- Saw cutting (concrete and asphalt)
- Line-marking and line marking removal
- Vegetation maintenance
- Lighting and electrical installation

2.1 JUSTIFICATION

In this instance, works within the nominated area are program critical, and the works specified are a key part of meeting this program. The shorter working hours on Saturday will not allow for significant asphalt productions to be reached, which will in turn, further delay the program in this area.

This agreement will allow for target productions to be achieved, which will allow for critical milestones to be reached.

3 NOISE SENSITIVE RECEIVERS

A detailed noise impact assessment of the loudest scenario of the proposed works (profiling and asphalt works) was undertaken using the Project's Noise Model Noisecheck to identify noise sensitive receivers predicted to experience noise levels above the daytime OOH noise management level (NML) whom agreement would need to be sought from. A copy of the Noise Assessment Report is included in Attachment A.

Several residential receivers shown in the Noisecheck report contained in Attachment A have been removed from the receiver list given they have been either demolished, not built yet (e.g. future Elements Estate development) or are not residential properties following ground truthing.

Following this ground truthing exercise, a total of 111 residential receivers were identified as noise affected for the proposed OOH works and agreement was sought from them.

Predicted noise impacts are summarised in Table 2 and a more detailed breakdown at each receiver address is provided in Attachment B.

TABLE 2: PREDICTED NOISE IMPACT SUMMARY

Noise Category	dBA above NML	Affected receivers	Mitigation
Noticeable	<5	38	-
Clearly Audible	5 to 15	57	N, R1, DR
Moderately Intrusive	15 to 25	16	V, N, R1, DR
Highly Intrusive	>25	0	V, IB, N, R1, DR, PC, SN

4 CONSULTATION SUMMARY

All 111 noise sensitive receivers were emailed and/or letterbox dropped and/or door knocked a copy of the letter detailing the Project's request for community agreement (refer to Attachment C). This written agreement also formed the script used during the consultation and included the following details:

- Description of the different construction activities proposed consistent with Section 2 above;
- Proposal for OOH works including timeframes;
- Map showing the location of the proposed work;
- Summary of the noise levels predicted consistent with Section 3 above;
- List of plant and equipment to be used for the work;
- Mitigation measures to minimise impacts;
- Receiver's ability to withdraw agreement at any stage during the work;
- Ongoing consultation process to ensure continuation of agreement throughout the program of work;
- Other out of hours work in the area;
- Project contact details.

Follow up phone calls, emails and door knocks were made in second and third attempts to contact all residents.

If the doorknock was made while the resident is not home, a 'sorry we missed you card is left asking the resident to get in contact with the Project Team to discuss the community agreement.

The letter requesting consideration of the proposal expressed that a non-response would be considered as agreement to the project's proposed works.

5 COMMUNITY RESPONSE & CONSENT RATES

During the consultation period, the FGJV Community team made contact with 27.9 percent of the noise sensitive receivers (31 residents).

As detailed in Table 3, 30 of the affected receivers that responded agreed to the works (27%) and only 1 receiver not agreeing to the works (0.9%). 72.1% of affected receivers did not respond.

The only receiver that did not agree falls within the Clearly Audible category. 13 of the Moderately intrusive receivers did not reply, and 3 agreed. 10 of the 13 that did not formally respond are located within the Boambee Palms caravan park. The Manger of the park spoke to all affected receivers within the park and communicated with them that if they did not submit to him a did not agree form, that a no response would be accepted as agreement. No one from the park responded.

Copies of the signed agreements will be submitted to the EPA along with this report.

A more detailed breakdown of the consultation undertaken with each receiver and their response is provided in Attachment B.

TABLE 3: COMMUNITY AGREEMENT SUMMARY

Total Affected Receivers	Agreement Received		Agreement Not Received		No Response Received	
	No.	%	No.	%	No.	%
111	30	27	1	0.9	80	72.1

6 NOISE VALIDATION MONITORING PLAN

Noise validation monitoring of the proposed works activities has been previously undertaken. Additional monitoring will be undertaken in response to any complaints received in accordance with the Project's approved Construction Noise and Vibration Monitoring Program (Appendix 7 of the Construction Noise and Vibration Management Plan).

ATTACHMENT A – NOISE ASSESSMENT REPORT

REDACTED

ATTACHMENT B – NOISE SENSITIVE RECEIVER CONSULTATION AND RESPONSE SUMMARY TABLE

REDACTED

ATTACHMENT C – COMMUNITY AGREEMENT LETTER TEMPLATE

NSW 2450

Re: Agreement to work outside of approved construction hours between Sawtell Interchange and Englands Road Interchange for the Coffs Harbour bypass

The Australian and NSW Governments are investing in the 14-kilometre Coffs Harbour bypass project. The bypass will boost the regional economy and improve connectivity, road transport efficiency and safety for all motorists.

As part of major construction, the project is continuing to build the new Englands Road Interchange and upgrade the current Pacific Highway between Sawtell Interchange and north of Englands Road/Stadium Drive.

To reduce program delays due to the ongoing rain, we are seeking your agreement to extend our approved construction hours on **Monday to Friday from 6pm and 7am** and **Saturdays from 7am to 8am and 1pm to 10pm** when required, from **July 2025** until **December 2026**.

Our project's approved construction hours are Monday to Friday between 7am and 6pm, and Saturdays between 8am and 1pm.

The activities covered in this proposed agreement are foundation and earthwork, installing drainage, kerb, gutter, noise wall, fauna structures and shared paths, relocating concrete barriers, laying new pavements (including asphalt and concrete), saw cutting (concrete and asphalt), line-marking and line marking removal, vegetation maintenance, and lighting and electrical installation.

Under the project's Ministerial Conditions of Approval, the team can work two nights and then provide a night of respite. We can also seek agreement from noise impacted community members to not provide respite and work outside of approved construction hours. The project is required to have agreement from a substantial majority to progress with these activities.

Noise levels

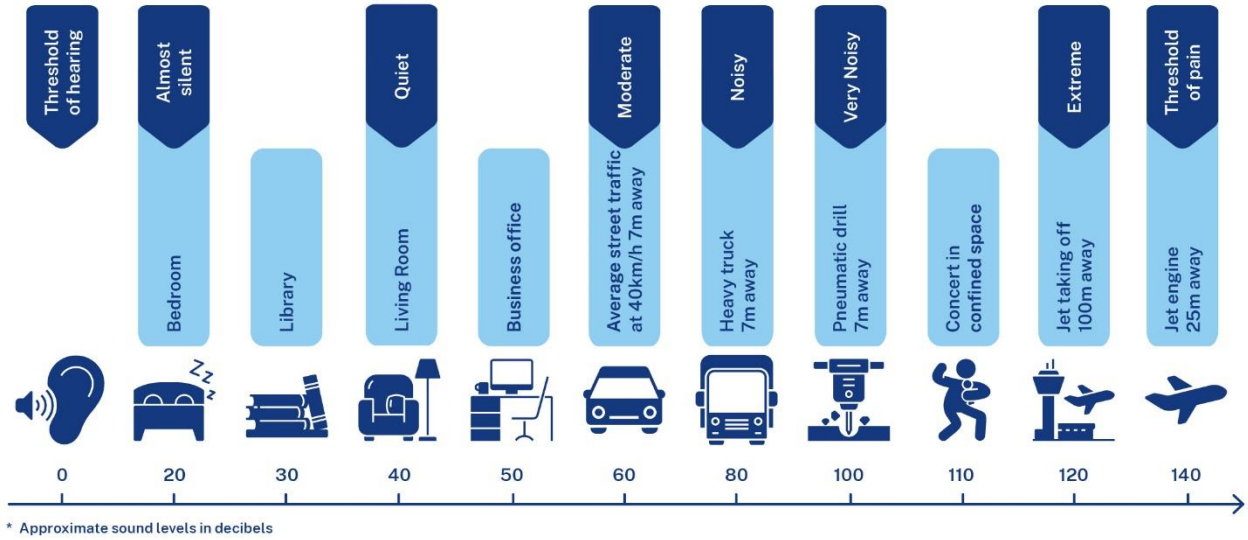
Equipment to be used for this work will include light and heavy vehicles, excavators, cranes, posi-track, tipper trucks, vac truck, smooth drum roller, pad foot roller, grader, vibration plate, concrete vibrator, kerb and barrier paving machine, road profiler, line-marker, water blaster, concrete trucks and pump, asphalt paver, water carts, rigid body trucks, spray seal truck, semi-trailers, elevated work platform, piling rig, light towers and traffic control vehicles.

We have assessed the environmental impacts of this work, and it will only result in changes to noise levels. The predicted noise levels are expected to be quiet to moderate. We have provided an illustration of comparative noise levels on the next page. This work should not be overly intrusive to your outdoor amenity.

To ensure compliance and mitigate impacts of this work, we will:

- Consult with directly impacted residents ahead of the work starting and during work
- Monitor noise levels, dust and vibration
- Turn off plant and machinery when not in use
- Position plant and equipment as far from nearby neighbours as possible.

Comparison of noise levels



Seeking your agreement

This program of work is a proposal we are seeking your agreement for. You are under no obligation to sign these agreements. By signing this document, you confirm that you agree to one or all of the programs of work between July 2025 and December 2026 as outlined in this letter.

We will make three attempts to contact you about this agreement. Please note that if we do not receive a response from you by **9am Wednesday 25 June 2025**, we will consider this as agreement to our full proposal.

At any point you can withdraw this agreement by contacting the project team.

Contact

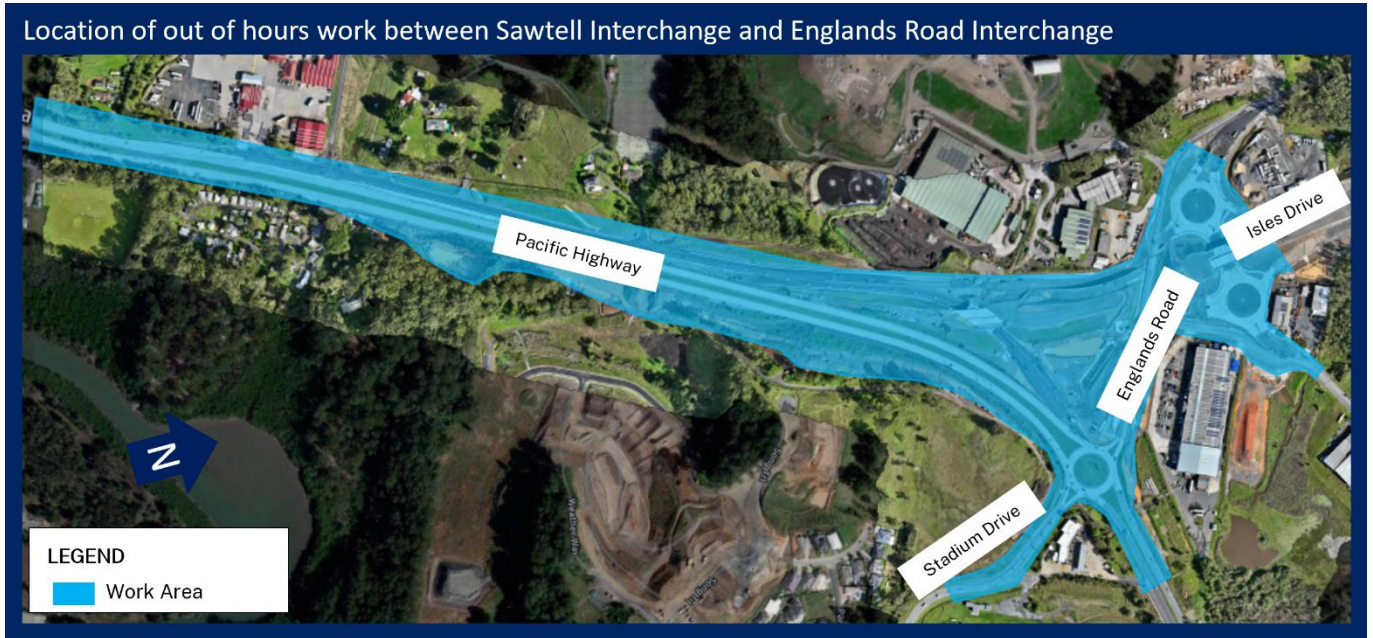
If you have any questions or a complaint, please contact the project team on 1800 550 621 or community@chbteam.com.au

Translating and interpreting service



If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 550 621

Location of work



Conditions of agreement

Agreement for work outside of approved construction hours between Monday and Friday

Name: _____

As the property owner/tenant of , I agree/do not agree to the Coffs Harbour bypass project’s proposal to extend construction work hours on **Monday to Friday between 6pm to 7am**, when required **until December 2026**.

If this program is interrupted by rain, the project team must provide me with information to explain the changes and impacts.

I agree/do not agree to a copy of this document being provided to the NSW Environmental Protection Agency and the NSW Department of Planning, Housing and Infrastructure.

I understand that I can withdraw this agreement at any time.

Signature_____ **Date:** _____

Agreement for work outside of approved construction hours on Saturdays

Name: _____

As the property owner/tenant of , I agree/do not agree to the Coffs Harbour bypass project’s proposal to extend construction work hours on **Saturdays between 7am and 8am and 1pm and 10pm** until **December 2026**.

If this program is interrupted by rain, the project team must provide me with information to explain the changes and impacts.

I agree/do not agree to a copy of this document being provided to the NSW Environmental Protection Agency and the NSW Department of Planning, Housing and Infrastructure.

I understand that I can withdraw this agreement at any time.

Signature_____ **Date:** _____