

E1.3 Community Agreement Report:

Gately's North to the Northern Tie In Extended Saturday Works EPL 21766

Revision A - Coffs Harbour Bypass

FERROVIAL GAMUDA JOINT VENTURE

VERSION CONTROL

Revision	Date	Description
A	01/07/2025	Submission to EPA
B		
C		
D		
E		

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1 PURPOSE

This report details the consultation undertaken by Ferrovial Gamuda Joint Venture (FGJV) to obtain community agreement for out of hours works (OOHW) between 7:00AM and 8:00AM, and 1:00PM to 6:00PM Saturdays from Gatelys northern portal (GAT) to the Northern Tie In (NTI). The agreement period is up to the end of July 2026.

This report has been prepared in accordance with EPL Condition E1.3 as detailed in Table 1 below.

TABLE 1: EPL REQUIREMENTS

Ref	Condition Requirement	Where Addressed
E1.3	The licensee must report to the EPA the community consultation and agreement process that was undertaken with the Community Affected Catchments. This report to the EPA must be:	This Report
	a) prepared in writing;	
	b) detail the steps taken to fulfil the requirements of condition E1.2;	Section 4
	c) demonstrate that the Noise Sensitive Receivers understood the nature of the works and any predicted impacts, including that consideration was made of additional requirements relevant to the needs of culturally and linguistically diverse Noise Sensitive Receivers;	Section 4
	d) provide the script used during the community consultation with Noise Sensitive Receivers;	Section 4 Attachment C
	e) report community response and consent rates (including where no contact could be made) against the total community affected catchments, and must be broken down into response and consent rates based on sub-catchments that are delineated by affectation levels;	Section 5 Attachment A
	f) include a noise validation monitoring plan as required by E2.1; and	Section 6
	g) be submitted to the EPA at least 15 business days prior to any works that are the subject of the agreement being undertaken unless prior arrangements have been made with the EPA.	Noted.
A copy of the report must be:	Noted. Following EPA agreement, a copy of this report will be uploaded to the Project website.	
a) kept by the licensee for the duration of this licence including on the premises, and made available to an EPA authorised officer on request; and b) be made available on the licensee's project website or another website approved in writing by the EPA for the duration of the OOHWs permitted under condition E1.1. (Personal details of Noise Sensitive Receivers must be omitted).		

2 PROPOSED OOHW

In accordance with EPL Condition E1, FGJV has sought community agreement from noise sensitive receivers to undertake OOHW from GAT to NTI on Saturdays between 7:00AM and 8:00AM, and 1:00PM to 6:00PM.

Construction activities associated with the proposed works include:

- Bulk earthworks, material haulage and drainage installation (excluding rock hammering)
- Bridge construction including concreting works and associated steel-fixing, formwork erection and finishing works
- Asphalt pavement construction
- Finishing works including pavement line marking, guard rail and signage installation, topsoiling, landscaping

2.1 JUSTIFICATION

The northern interchange from KHI to the northern limit of works are the critical path to Opening Completion and Completion of the Coffs Harbour Bypass Project. The program for this area is complex and requires multiple stages of temporary traffic arrangements to facilitate the completion of the works which have been identified as high risk to time and public road users.

The Coffs Harbour Bypass team are committed to bypass Opening Completion by December 2026, and to ensure that this date is achieved the team has identified the need to maximise the full working day on Saturday for GAT to the NTI through the critical complex traffic staging areas.

The key benefits to the Project, overall community and road users of extended Saturday hours are summarised below:

- Certainty on Opening completion (Hever Vehicles bypass Coffs Harbour local road – wider community benefit).
- Minimise long term traffic controls.
- Minimise overall construction duration and associated environmental impacts including noise and dust
- Minimise the road user's exposure to temporary and changing traffic staging conditions through these areas.

3 NOISE SENSITIVE RECEIVERS

A detailed noise impact assessment of bulk earthworks operations was undertaken using the Project's Noise Model Noisecheck to identify noise sensitive receivers predicted to experience noise levels above the daytime OOH noise management level (NML) and agreement would need to be sought from. Of the activities FGJV are seeking agreement for (refer to Section 2 above), bulk earthworks operations are representative of noisiest plant/equipment and therefore worst-case noise impacts.

A total of 215 residential receivers* are identified as noise affected for the proposed OOHW. Predicted noise impacts are summarised in Table 2 and a more detailed breakdown at each receiver address is provided in Attachment A. A copy of the Noise Assessment Report is included in Attachment B.

TABLE 2: PREDICTED NOISE IMPACT SUMMARY

Noise Category	dBA above NML	Affected receivers	Mitigation
Noticeable	<5	134	-
Clearly Audible	5 to 15	67	N, R1, DR
Moderately Intrusive	15 to 25	12	V, N, R1, DR
Highly Intrusive	>25	0	V, IB, N, R1, DR, PC, SN

**Note: Some residential receivers shown in the Noisecheck report contained in Attachment B have been removed from the summary table above given they have been demolished, not built yet (e.g. future Pacific Bay Resort development) or are not residential properties following ground truthing.*

4 CONSULTATION SUMMARY

All noise sensitive receivers were emailed and/or letterbox dropped a copy of the letter detailing the Project's request for community agreement (refer to Attachment C). This written agreement also formed the script used during the consultation and included the following details:

- Description of the different construction activities proposed consistent with Section 2 above;
- Proposal for OOHW between 7:00AM and 8:00AM, and 1:00PM to 6:00PM Saturdays;
- Map showing the location of the proposed work;
- Summary of the noise levels predicted consistent with Section 3 above;
- List of plant and equipment to be used for the work;
- Mitigation measures to minimise impacts;
- Receiver's ability to withdraw agreement at any stage during the work;
- Ongoing consultation process to ensure continuation of agreement throughout the program of work;
- Other out of hours work in the area;
- Project contact details.

Follow up phone calls, emails, door knocks, and letterbox drops were also made in second and third attempts to contact all residents.

Where a doorknock was made and the resident was not home, a sorry we missed you card was left asking the resident to get in contact with the Project Team to discuss the community agreement.

The letter requesting consideration of the proposal expressed that a non-response would be considered as agreement to the project's proposal to work extended hours on Saturdays.

5 COMMUNITY RESPONSE & CONSENT RATES

During the consultation period, the FGJV Community team made contact with 26 percent of the noise sensitive receivers (56 residents). Despite three attempts to make contact using a range of communication methods, the majority of residents (74 percent) did not formally respond. As detailed in the agreement letter in Attachment C, a non-response is considered to be agreement to the proposal.

As detailed in Table 3, formal agreement to undertake proposed OOHW was 28 percent, and 2 percent did not agree. Of the 56 residents who did formally respond, 99% of residents did provide their agreement which constitutes a substantial majority.

Copies of the signed agreements will be submitted to the EPA along with this report.

A more detailed breakdown of the consultation undertaken with each receiver and their response is provided in Attachment A.

TABLE 3: COMMUNITY AGREEMENT SUMMARY

Total Affected Receivers	Agreement Received		Agreement Not Received		No Response Received	
	No.	%	No.	%	No.	%
213	54	25	2	2	157	74

6 NOISE VALIDATION MONITORING PLAN

Noise validation monitoring of the proposed OOHW will be undertaken in accordance with the Project's approved Construction Noise and Vibration Monitoring Program (Appendix 7 of the Construction Noise and Vibration Management Plan).

To date, the majority of construction activities proposed as part of this agreement have been monitored previously and will continue to be verified as new activities commence on site. Given this, verification monitoring during the community agreement period is proposed to be undertaken in response to community complaints.

ATTACHMENT A – NOISE SENSITIVE RECEIVER CONSULTATION AND RESPONSE SUMMARY TABLE

REDACTED

ATTACHMENT B – NOISE ASSESSMENT REPORT

REDACTED

ATTACHMENT C – COMMUNITY AGREEMENT LETTER TEMPLATE

Re: Proposal for extended construction hours on Saturdays until July 2026

June 2025

Dear Resident

The Australian and NSW Governments are investing in the 14-kilometre Coffs Harbour bypass project. The bypass will boost the regional economy and improve connectivity, road transport efficiency and safety for all motorists.

As part of major construction, the project team is continuing to upgrade existing and build new roads for upcoming traffic changes between Charlesworth Bay Road and Campbell Close Korora and between Gatelys Road and Bruxner Park Road.

To reduce program delays due to significant rain, we are seeking your agreement to extend our approved construction hours **between 7am and 8am and 1pm and 6pm on Saturdays until July 2026**. Our project's approved construction hours are Monday to Friday between 7am and 6pm, and Saturdays between 8am and 1pm.

The construction activities covered in this proposed agreement are earthworks, bridge and underpass building, laying concrete and asphalt, linemarking, drilling (between Gatelys Road and Bruxner Park Road only), topsoiling and landscaping.

For the project team to start works earlier and finish later than our approved construction hours, we must have agreement from a substantial majority of residents and property owners who will be impacted by this work.

Noise levels

Equipment to be used for this work will include light and heavy vehicles, excavators, cranes, tipper trucks, smooth drum roller, road profiler, asphalt paver, concrete truck, rigid body trucks, spray seal truck, a drill rig, semi-trailers and rollers.

We have assessed the environmental impacts of this work, and it will only result in changes to noise levels. The predicted noise levels are expected to be quiet to noisy. We have provided an illustration of comparative noise levels on the next page. This work should not be overly intrusive to your outdoor amenity.

To ensure compliance and mitigate impacts of this work, we will:

- Consult with directly impacted residents ahead of the work starting and during work
- Monitor noise levels, dust and vibration
- Turn off plant and machinery when not in use
- Position plant and equipment as far from nearby neighbours as possible.

Seeking your agreement

This program of work is a proposal we are seeking your agreement for. You are under no obligation to sign this agreement. By signing this document, you confirm that you agree or do not agree with proposed work between Charlesworth Bay Road and Campbell Close and Gatelys Road and Bruxner Park Road as outlined in this proposal.

We will make three attempts to contact you about this agreement. Please note that if we do not receive a response from you by **Monday 30 June 2025**, we will consider this as agreement to our proposal.

At any point you can withdraw this agreement by contacting the project team.

Contact

If you have any questions or a complaint, please contact the project team on 1800 550 621 or community@chbteam.com.au

Translating and interpreting service

If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 550 621

Conditions of agreement

Name: _____

As the property owner/resident of _____, agree / do not agree to the Coffs Harbour bypass project’s proposal to extend construction work hours between 7am and 8am and 1pm and 6pm on Saturdays until July 2026.

I understand that this will allow the project to recover program delays caused by significant rain.

If this program is interrupted by rain, the project team must provide me with information to explain the changes and impacts.

I agree / do not agree to a copy of this document being provided to the NSW Environmental Protection Agency and the NSW Department of Planning, Housing and Infrastructure.

I understand that I can withdraw this agreement at any time.

Signature _____ Date: _____